

Patients' illness perceptions of type 2 diabetes: A scoping review

Elena D Dimova^{a,*}, Ashleigh Ward^a, Vivien Swanson^b, Josie MM Evans^a

*Corresponding author

^a Faculty of Health Sciences and Sport, University of Stirling, FK9 4LA, Scotland

^b Faculty of Natural Sciences, University of Stirling, FK9 4LA, Scotland



Abstract:

Background. People's personal perceptions, or illness representations, of type 2 diabetes can act as barriers to successful self-management.

Introduction: Understanding patients' subjective perceptions of type 2 diabetes can aid the design of evidence-based care and appropriate educational programmes. This scoping review provides a narrative account of previous knowledge of patients' illness representations of type 2 diabetes.

Method: Quantitative and qualitative studies that explored patients' illness representations of type 2 diabetes, as defined by Leventhal's Common Sense Model, were included.

Results: Thirty four studies were identified for this review, but only 14 studies were carried out in a general population of people with diabetes. Illness representations varied across study populations. While it is clear that the perceptions of ethnic minorities and marginalised groups are embedded in their historical and cultural backgrounds, it is also important to understand the views of the wider population.

Conclusion: The review highlights the need for self-management interventions to reflect the target population's representations of type 2 diabetes in order to inform interventions and clinical practice.

Keywords: type 2 diabetes, illness representations, patients, self-management, scoping review

1. INTRODUCTION

Non-adherence to lifestyle regimens and medication in type 2 diabetes can lead to a wide range of complications, with repercussions for both the individual and the health system [1, 2]. Despite, evidence-based guidelines [3, 4] to encourage appropriate self-management in order to prevent potential complications of type 2 diabetes, self-management remains relatively poor in people with the condition [5, 6]. One potential way to explain poor diabetes self-management is through illness representations and the Common Sense Model [7]. According to the Common Sense model [7] people form their own representations of illness and these representations influence the way they respond to and cope with illness. Leventhal et al. [7] and Moss-Morris et al. [8] describe seven components of illness representations: identity (symptoms), consequences, timeline, cause, curability/controllability, emotional representation and illness coherence (Table 1). These personal representations of illness can act as barriers or facilitators to successful self-management behaviours, such as diet and exercise regimen adherence, blood glucose monitoring and clinical attendance

[7, 9, 10]. For example, if patients believe they can control the course of their diabetes, they will be more likely to adhere to diabetes regimen that emphasises personal agency [10]. Understanding patients' subjective perceptions of illness can shed light into understanding their motivations to manage their type 2 diabetes. The current scoping review provides a detailed summary of previous research that has explored the illness representations of type 2 diabetes among people with the condition. The terms representations and perceptions are used interchangeably. The review results have implications for the design of evidence-based care and appropriate educational programmes for people with type 2 diabetes.

Insert Table 1 about here

2. METHODS

2.1 A scoping review

A scoping review is a technique used to "map" relevant literature in order to address broad topics where different

study designs are applicable [11]. Scoping reviews are often undertaken to examine the extent and nature of research activity in a particular field, to determine the value of undertaking a full systematic review, to summarise and disseminate research findings and to identify research gaps in the literature [11]. Scoping reviews do not address issues of quality appraisal, so they have the potential to produce a large number of studies with different study designs and methodologies [11]. The review followed the framework provided by Arskey and O'Malley [11] and later refined by Levac et al. [12]. Its aim was to summarise evidence surrounding illness representations of type 2 diabetes.

2.2 Search strategy

The research question was: *What is known from existing literature about the illness representations of type 2 diabetes among people with type 2 diabetes?* We searched MEDLINE, PsychINFO, CINAHL, ASSIA and ProQuest, using the terms “illness perceptions”, “illness representations”, “attitude to health+”, “attitude to illness+”, “perceptions”, “type 2 diabetes”, “T2D”, “non-insulin dependent diabetes mellitus” and “NIDDM”. A librarian from University of Stirling assisted in the development of key terms, which can differ from one database to another, and advised on which databases would be more likely to produce the type of studies the review was seeking. The reference lists of all included studies were searched by hand in order to identify relevant studies that may have been missed by the strategy.

In order to select appropriate studies, specific inclusion and exclusion criteria were set. The review included published empirical quantitative and qualitative studies and systematic reviews, written in English. Studies that reported on at least one of the illness representations of the Common Sense Model [7] in patients with type 2 diabetes were included in the review. Studies were excluded if they presented opinions on a specific intervention programme; assessed the effectiveness of interventions that aim to alter perceptions of type 2 diabetes; tested the validity of the illness perception questionnaire; explored self-management behaviours among patients or reported patients' experience of living with type 2 diabetes. Study protocols were also excluded. The criteria were applied in a two-step process, which resulted in the identification of 34 studies (Figure 1). In the first step, they were applied to the titles and abstracts of the identified studies. If the relevance of a study was not clear from the abstract, the full text of the study was assessed. RefWorks was used to manage the references identified by the search. The review included empirical quantitative and qualitative studies, written in English, which reported on the perceptions of type 2 diabetes of patients with this condition. Studies were excluded if they reported opinions on a specific intervention programme or assessed the effectiveness of interventions intended to alter perceptions of type 2 diabetes; if they tested the validity of the illness perception questionnaire; if they explored self-management behaviours among patients or reported patients' experience of living with type 2 diabetes. Study protocols were also excluded. The search and identifying of studies were conducted by XX and reviewed by XX.

Insert Figure 1 about here

Data extraction included publication information, study design, sample, methods, measures (for quantitative studies) and findings/results (Table 2 and table 3).

Insert table 2 and table 3 about here

3. RESULTS

3.1 Summary of studies

Thirty four studies were included in this review. The majority of studies were qualitative (23) with interviews as a primary data collection method. The remaining studies were quantitative and used the Revised Illness Perceptions Questionnaire (IPQ-R) [8]. The study year ranged from 1995 to 2016 with the majority of studies conducted after 2005. The sample size ranged from 66 to 1609 in the quantitative studies and from 7 to 46 in the qualitative studies. The mean duration of diabetes among participants varied from 2.6 weeks to 45 years. The majority of studies were conducted in the USA (12) and the UK (5). The remainder of the studies were conducted in The Netherlands (3), Brazil (2), Ireland (2), Mexico (2), Libya (1), Malaysia (1), Canada (1), Thailand (1), Germany (1), Greece (1), Ethiopia (1) and multiple countries (1).

3.2 Population samples

The studies in the review included patients from different countries, diverse backgrounds and certain minority groups, such as Filipino Americans living in Hawaii and Turkish immigrants living in Germany. Twelve studies included people who were not native to the country where the study was carried out. In three studies the population was described as immigrants or migrants [14-16] and in nine studies these people may have been born in that country but they were not native to it (e.g. Chinese Americans; African Americans) [17-25]. Seventeen studies included patients from the general population but in three studies, these patients were recruited from a very specific area of the country, so they cannot be considered to be representative of the population [26-28]; and in one study patients had to have been hospitalised at least twice in the previous year to take part in the study, so they were not necessarily representative of the population [29]. Only two studies included multi-country populations and compared the perceptions of people with diabetes across different countries/cultures [30, 31].

The rationale for a chosen minority population was the higher risk of type 2 diabetes when compared to the general population. Two studies mentioned the importance of individualised diabetes education programmes as the reason for including participants from a specific geographical area [26, 32]. The rationale for comparing perceptions across countries/cultures was that perceptions of diabetes are embedded in a historical and cultural context.

The inclusion criteria across studies varied. Some studies used a self-reported measure of diabetes diagnosis while others required a formal diagnosis by a health professional.

Language requirements and specific age range were common inclusion criteria. Self-reported identification with a certain ethnic group or nationality and a minimum duration of residence in the specific country were also used as inclusion criteria.

3.3 Illness representations

The results of the included studies are presented according to the illness representations components, described in Leventhal's [7] Common Sense model. The process of information summary included identifying relevant information in each study, according to the illness representation components. Information was included in the review if the authors referred explicitly to one of the components of the illness representations model. Although perceived severity of illness is part of the consequences component of the model, some studies explored severity separately, using a Likert-scale. Perceptions of severity were included in the review but they have been described separately. In addition, many studies explore diabetes knowledge. Although knowledge is different from coherence (understanding), this was included in the scoping review as knowledge appeared to affect coherence in the included studies.

Identity

Eleven studies investigated patients' perceptions of identity of type 2 diabetes [14, 16, 17, 23, 25, 26, 32-36]. The patients in three of the studies reported experiencing symptoms such as fatigue, weight loss, increased thirst and vision problems [14, 23, 32]. In one study, patients believed that the need for insulin is a symptom of type 2 diabetes [17]. They described the condition as invisible because they did not experience any symptoms and because it did not affect their daily activities. Interestingly, in three of the studies patients believed that "not feeling sick means not being sick" and if they didn't experience illness symptoms, the existence of their condition was denied [25, 26, 34]. Similarly, participants in Naemiratch & Manderson's [35] study also described type 2 diabetes as invisible if it did not affect daily life. Participants in van Puffelen et al.'s [36] study, who did not have diabetes-related complications, also reported lack of symptoms and low impact on daily life. Low perception of identity was also reported in Ashur et al.'s [33] study (IPQ-R: M=4.55). The patients in two studies associated type 2 diabetes with sugar in the urine and believed that if there is no sugar in their urine, they do not have the illness [25].

Consequences

Sixteen studies reported on patients' perceptions of the consequences of type 2 diabetes [14-17, 21, 23, 25, 29, 32, 33, 36-39, 40, 41]. Patients reported physical (worse health status, body changes), psychosocial (voluntary and involuntary social isolation, loss of contacts, discrimination, loss of social functioning abilities, changes in social role) and financial consequences of type 2 diabetes [16]. They

also expressed worries and fear of developing complications [14, 17, 23, 29, 37]. The patients in only one study acknowledged potential complications such as limb amputation, but they had limited understanding of the problems diabetes can cause to major organs [21]. In one study, patients said that type 2 diabetes has few effects on their daily life [41]. Some patients believed that insulin can cause complications, such as blindness [17, 23], while others believed that type 2 diabetes can undermine one's social image and make children less "marriageable [15] or affect people's relationships because it makes patients short-tempered [32]. Nguyen [25] showed that patients have poor knowledge of the long-term consequences and medically inadequate knowledge of type 2 diabetes complications.

The results from the quantitative studies show that patients did not report major consequences of type 2 diabetes (IPQ-R: M score= 16.23 [33]; M=2.49, [39]; M=2.49, [36]). One study showed that the recollections of family members' social and general consequences of type 2 diabetes were associated with patients' own representations of social and general consequences ($p=.01$ and $p=.05$ respectively) [38].

Severity

Six studies reported on patients' perceptions of severity of type 2 diabetes [14, 16, 24, 30, 32, 34]. Only one study measured the mean perceived seriousness of type 2 diabetes, indicating that although it varies between countries ($p<.001$) patients do not perceive type 2 diabetes as very serious [30]. The rest of the studies demonstrated that perceptions of type 2 diabetes severity depend on other factors such as patients' age [16], acuteness of symptoms and presence of complications [14] and the need for insulin, number of tablets per day and frequency of hospital visits [24]. In one study, patients reported various perceptions of diabetes severity [34]. Some believed that type 2 diabetes is a serious disease but not for them because of current medical advances and because they didn't experience symptoms or complications ([34]. Others believed that type 2 diabetes is serious but they can control it and avoid the serious effects [34]. Finally, some patients were pessimistic about their own prognosis [34] and believed type 2 diabetes can kill them in a short period of time [32]. However, participants in Habte et al.'s [32] study also associated severity with presence of symptoms.

Timeline

Eight studies explored patients' perceptions of type 2 diabetes timeline and showed mixed results [14, 16, 18, 25, 32, 33, 36, 39]. The majority of patients in six of the studies believed that type 2 diabetes is permanent and life-long [16, 18, 25, 33, 36, 39]. Fifty percent of the patients in one study said that type 2 diabetes is a long term condition but some people expected it to be cured [14]. Participants in one study believed type 2 diabetes to be an acute illness [32].

Cause

Twenty one studies explored patients' perceptions of the cause of type 2 diabetes [14-16, 17, 19, 20, 21, 23-25, 27, 29, 31-33, 36, 39, 40-43]. Although patients in different studies

placed different emphases on different factors, most of them identified heredity, diet (eating too many sweets), lack of physical activity, chance/bad luck and stress as the main causes of type 2 diabetes. Patients whose diabetes was detected through screening were less likely to identify lifestyle as the cause and more likely to believe heredity plays a causal role in the development of type 2 diabetes [41]. The patients in three studies acknowledged the risk factors mentioned above but they believed that strong emotions, such as fear, anger and grief triggered the onset of their type 2 diabetes [23, 27, 32]. One study reported differences in the illness representations of Pakistani Indian people and White people with type 2 diabetes [31]. Pakistani Indian patients externalised responsibility for type 2 diabetes development and perceived the disease to be either inherited or caused by contextual factors such as British medication, unhealthy lifestyle in response to the Western culture (food availability) and stress associated with immigration. White patients internalised blame for their type 2 diabetes and believed it was associated with their personal “unhealthy” lifestyle.

Control

Sixteen studies explored patients’ perceptions of type 2 diabetes control [16, 19, 20, 23-25, 32-36, 38, 39, 40, 44, 45]. Diabetic control was discussed either in terms of symptom avoidance or in terms of complication avoidance [34]. Patients associated type 2 diabetes with control but they were ambivalent as to whether they control the disease or the disease controls them [35]. Many patients believed that type 2 diabetes can be controlled through own behaviour, such as diet regulation and exercise [16, 23, 33, 36, 39], through medication and by health professionals [16, 24, 25, 36, 39, 32, 33], through traditional home remedies [23, 25, 32] and by God [16, 25]. Others believed that type 2 diabetes cannot be controlled [16, 20] but it can be cured if one denies its existence [20]. Perceptions of control appeared to be associated with the presence of family history of diabetes and patients’ perceptions of control in family members with type 2 diabetes [38, 40, 44, 45].

Emotional representations

Eighteen studies explored patients’ emotional representations of type 2 diabetes [14-16, 19, 21, 23, 26-28, 30, 32, 33, 36, 37, 39, 44, 46, 47]. Patients reported a wide range of negative emotions and feelings associated with type 2 diabetes. These included shame, humiliation and guilt [15, 19, 21, 23], fear, worry, sadness and hopelessness [16, 26, 28, 32, 37] and anger and rage [28, 37]. Type 2 diabetes was associated with feelings of inferiority and loss of control over one’s life [26]. One study found gender differences in emotional representations, showing that female patients reported high levels of anxiety and depression [46]. Some patients did not report major emotional impact of type 2 diabetes (IPQ-R: M score= 16.99, [33]; M=2.49, [39]; M=2.17, [36]), concerns associated with stigma [27] or worries of complications (IPQ-R: M=3, [30]). Emotional representations appeared to depend on the presence of family history of diabetes, the route to diagnosis, the experience of symptoms and the beliefs about the cause of type 2 diabetes.

Patients with a family history of diabetes, in comparison to those without, were more likely to perceive diabetes as distressing, upsetting, causing fear, anger, anxiety and worry [44]. The route to diagnosis also affected emotional reactions towards type 2 diabetes [47]. Patients in the suspected diabetes route to diagnosis (symptoms => suspected diabetes => visit to GP and subsequent diagnosis) said they did not experience shock when diagnosed. Patients in the illness route (feeling ill => health service contact and subsequent diagnosis) experienced a sense of relief because they perceived type 2 diabetes to be less serious than other illnesses they might have been diagnosed with. Patients in the routine route to diagnosis (absence of symptoms => routine testing => diagnosis) reported that type 2 diabetes formed a wider pattern of ill health so it did not require an emotional reaction although they worried about the interaction between type 2 diabetes and other illnesses they have. Other people in this route were glad it was identified [47]. Patients who did not report symptoms said that the diagnosis came as a surprise [14].

Illness knowledge and illness coherence

Sixteen studies explored patients’ understanding of type 2 diabetes [14, 16, 17, 19, 20-22, 28, 33, 36, 39, 40, 42-45]. Three studies reported the mean for illness coherence according to the illness perception questionnaire, showing fairly good understanding of type 2 diabetes (IPQ-R: M score= 16.12, [33]; M=3.48, [39]; M=3.42, [36]). High understanding of type 2 diabetes was shown by Searle et al. [45]. Three studies demonstrated overall lack of knowledge of type 2 diabetes among patients [22, 42, 43]. Although knowledge is different from coherence, patients with inadequate knowledge appeared to have poor understanding of what type 2 diabetes means to them [22, 42, 43]. People described type 2 diabetes as confusing and scary [17] and complex and unpredictable [16]. Some talked about the concept of a “hot” and “cold” dynamic related to the regulation of body temperature and noted that high blood glucose produces “hotness” [19]. Others believed that type 2 diabetes was a punishment for something bad they have done in the past [21] and described as a death sentence, loss of normalcy and suffering [20]. Type 2 diabetes was also described as a silent disease because patients believed it does not cause any pain or affect people much [28]. Patients in one study described type 2 diabetes as a social disease because it may lead to people being labelled differently [14]. Illness coherence may depend on the presence of family history [44]. Scollan-Koliopoulos et al. [44] found a significant difference in illness coherence between patients with family history of diabetes and patients without ($p=.043$). Patients with a family history of diabetes reported less understanding of type 2 diabetes in comparison to patients without family history of diabetes [44].

4. DISCUSSION

This review provides a comprehensive narrative account of previous research exploring the illness representations of type 2 diabetes among people with the condition. Following

the Common Sense Model [7] the review shows that patients with type 2 diabetes do not always experience symptoms and as a result they perceive type 2 diabetes as an invisible illness. In addition, knowledge of symptoms is poor in some ethnic groups. Although many patients report that type 2 diabetes is a chronic illness, which can be controlled through personal behaviour, folk beliefs about denying its existence and relying on God to control it were reported. Perceptions of consequences, seriousness and understanding of type 2 diabetes varied across studies. Emotional representation of type 2 diabetes also varied across studies but most patients associated type 2 diabetes with negative emotions. Finally, knowledge of causes of type 2 diabetes was fairly good with the exception of some ethnic groups. These mixed findings have implications for evidence-based care. Individual representations of illness are closely linked with diabetes self-management [7, 9, 10] and later use of health care [48]. Harvey and Lawson [10] provide a review of the effect of illness representations on self-management behaviours, such as physical activity, diet and glycaemic control in people with type 1 and type 2 diabetes. For example, perceived control and good understanding of type 2 diabetes predict better adherence to prescribed regimen. Perception of internal cause (attributed to self) of type 2 diabetes was also linked with better glycaemic control. Similar associations have been observed in patients with hypertension [49]. Chen [49] argues that medication adherence can be influenced by perceived cause and control over the disease. Perception of illness-related symptoms is also important for self-management as patients often use perceived symptoms as a guide for medication use [50]. This is particularly problematic as type 2 diabetes can be asymptomatic for many years. Similarly, patients with hypertension, which can also be asymptomatic, are less likely to adhere to treatment regimens if they do not experience symptoms [50, 51]. This highlights the need for interventions designed to change dysfunctional illness representations in order to improve self-management of type 2 diabetes. However, translating research findings on illness representations into interventions is challenging and further complicated by the fact that illness representations depend on ethnicity and culture. For example, some people believe that type 2 diabetes is caused by strong emotions and is controlled by God or cured using home remedies or by denying its existence [16, 20, 23, 25, 27]. Certain ethnic groups may be more likely to focus on social consequences of diabetes, such as social isolation and making children less "marriageable" [15, 16], rather than health consequences. Additionally, immigrants often attribute the cause of type 2 diabetes to external factors, related to acculturation to Western lifestyles (e.g. food availability, stress) [31]. These findings show that the impact of illness representations on behaviour may depend on cultural values. It highlights the need for potential diabetes management interventions to incorporate cultural values and the resulting illness representations. Although such research is important for understanding poor diabetes self-management in those groups, the difference between illness perceptions of the general population and ethnic minorities can reduce generalisability and limit the potential effectiveness of health promotion interventions aimed at the general population.

A comprehensive approach was taken to scoping a variety of sources to summarise knowledge of illness perceptions of type 2 diabetes among patients with type 2 diabetes. The inclusion of steps such as developing a search strategy in consultation with a librarian, searching for studies with different designs and population samples and having two reviewers for every full source have added rigour to the scoping review process. However, the review has three limitations. The first is that the review included studies with very specific populations, such as people from a specific community in Oaxaca, Mexico, Filipino Americans in Hawaii, Turkish immigrants in Germany, and patients with type 2 diabetes, who have experienced hospital readmission. As a result the generalisability of the review findings may be reduced as these factors may shape people's illness perceptions. The second limitation of the review is that there is inconsistency across the included studies in measuring illness representations with studies measuring from one to six of the illness representation components. Finally, many studies in this review used convenience sampling which reduces the generalisability of the results.

CONCLUSION

The current review shows that a one-size-fits-all approach in improving type 2 diabetes outcomes may not be possible so programmes should be relevant to the target population. The large gap in previous research limits the potential of previous findings to be used as the basis of interventions that aim to improve self-management in people with type 2 diabetes. More studies comparing illness perceptions of people from different countries and cultures are needed to shed further light into the subjective understanding of chronic illness and aid the development of effective education programmes.

CONFLICT OF INTEREST

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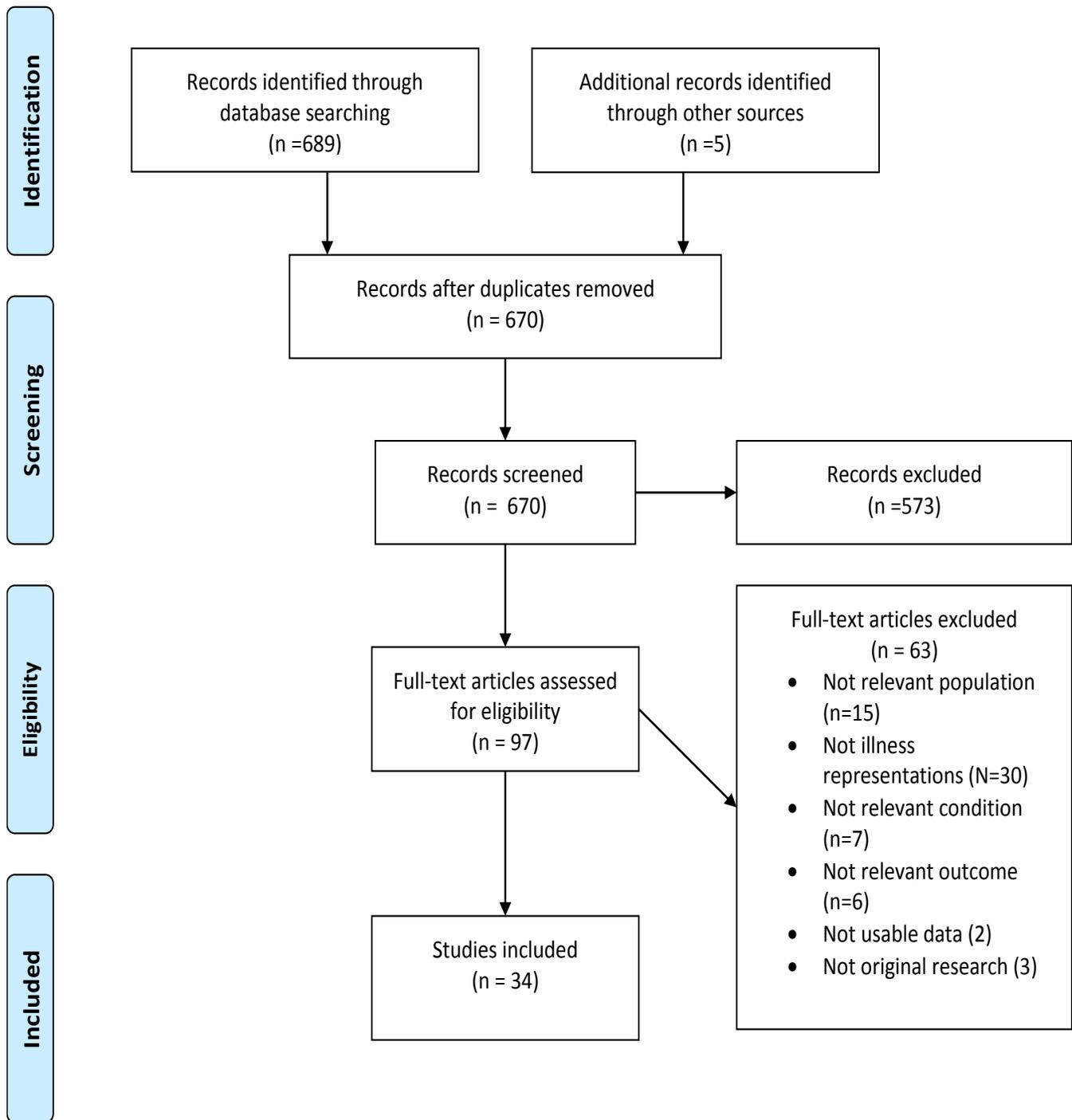


Figure 1. Identification and selection of studies (Adapted from Moher, Liberati, Tetzlaff, Altman & The Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) Group, 2009) [13].

Table 1

Table 1: Illness representation components. Adapted from Leventhal et al. (1992) and Illness Perception Questionnaire (Weinman et al., 1996).

Illness representation component	Description	Example
Identity	The label, given to the condition and its symptoms.	“The fact that I feel tired all the time is a sign of type 2 diabetes”
Consequences	Individual’s beliefs about the consequences (e.g. physical, emotional, social) of the illness.	“Type 2 diabetes is a serious condition”
Timeline	The perception of the illness as acute or chronic.	“My type 2 diabetes will last for a long time”
Cause	The individual’s perception of the cause of the illness.	“Stress caused my disease”
Control	Beliefs about whether the condition can be cured or controlled.	“There is little that can be done to improve my illness”
Emotional representation	The emotions people experience in response to their illness.	“Type 2 diabetes makes me feel afraid”
Illness coherence	People’s subjective understanding of their disease.	“My type 2 diabetes doesn’t make any sense to me”

Table 2 Summary of Included Quantitative studies

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design	Measure(s)	Results
Ashur et al. (2015)	To assess diabetes illness perceptions among Libyans with type 2 diabetes mellitus (T2DM)	Libya	<p>N=523</p> <p>Age: M=54.3 years</p> <p>Gender: 215 male, 308 female</p> <p>Education: 304 Primary, 219 secondary or higher</p> <p>Occupation: 142 employed, 381 unemployed</p> <p>Marital status: 121 not married, 402 married</p> <p>Diabetes duration: M= 9.4 years</p>	Cross-sectional study	Illness Perception Questionnaire (IPQ-R)	<p><i>Identity:</i> Low perception, attributing few symptoms to diabetes (M=4.55)</p> <p><i>Consequences:</i> Moderate perception (M=16.24)</p> <p><i>Timeline:</i> High perception of type 2 diabetes as a chronic illness (M=22.08) and moderate perception as a cyclical illness (M=12.42)</p> <p><i>Cause:</i> Most commonly mentioned Allah/fate, followed by heredity, emotional state, family problems/worries and diet/eating habits.</p> <p><i>Control:</i> High perception of personal control (M=18.93) and control through treatment (M=19.19)</p> <p><i>Emotional representations:</i> Moderate</p>

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design	Measure(s)	Results
						perception(M=16.99) <i>Illness coherence:</i> Moderate (M=16.12)
Calvin, Quinn, Dancy, Park, Fleming, Smith & Fogelfeld (2011)	To explore perceived risk for diabetes complications among urban African American adults (18-75 years old) with type 2 diabetes	USA	N=143 Age: M= 52.8 years Gender: 53.1% women Education: M=12.2 years Occupation: Not reported Marital status: Not reported Diabetes duration: M= 1.95 years	Exploratory, descriptive, correlational, cross-sectional	Risk Perception Survey-Diabetes Mellitus 12-item Well-being Questionnaire Illness Perception Questionnaire (IPQ-R) Blood gas analyser for A1C Blood pressure	<i>Consequences:</i> Diabetes complications M=2.58 (range 1-4). <i>Timeline:</i> 65% did not see diabetes as a permanent condition
Dimitraki & Karademas (2014)	To examine the relation between certain illness representations and the physical and psychological well-being of persons with type 2 diabetes mellitus and their spouses	Greece	N=84 Age: M= 64.65 years Gender: 55 women, 29 men Education: 62% nine year mandatory education or less; 16.70% high school; 21.30% higher education. Occupation: not reported Marital status: Marriage duration of	Hypothesis testing, questionnaires, Actor-Partner Independence model (APIM)	Illness Perception Questionnaire (IPQ-R) General Health Scale from the RAND 36-item health survey The Hospital Anxiety and Depression Scale	<i>Emotional representations:</i> Gender difference in emotional representations. There is a relationship between perceptions of patients and their spouses.

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design	Measure(s)	Results
			27.39 years Diabetes duration: 14.94 years			
Hajos, Polonsky, Twisk, Dain & Snoek (2011)	To explore across countries the extent to which physicians understand Type 2 diabetes patients' perceptions of seriousness, worries about complications, emotional distress, and needs for care improvement.	France, Germany, UK, Italy, the Netherlands, Spain, Sweden, USA	N=1609 Age: M=51.4 Gender: 41% female Education: not reported Occupation: not reported Marital status: Not reported Diabetes duration: M=6.5	Cross-national survey	Perceived seriousness Diabetes-related distress: worried, afraid, overwhelmed, would benefit from psychological support, angry Worries about complications: eye damage, kidney damage, cardiovascular complications, leg problems, foot sensitivity disorders, sexual disorders, amputations.	<i>Severity:</i> Moderate perceived seriousness = (M=2.4)(country differences noted) <i>Consequences:</i> Worries about complications (M=3). Worries about complications were significantly and positively related to perceived seriousness.
Scollan-Koliopoulos, Walker & Rapp III, 2011	To test if T2D patients with and without family history of T2D have different illness representations	USA	N=100 Age: range 21-90 (mainly 71-80 years) Gender: not reported Education: 1 8 th -9 th grade, 19 12 th grade, 8 technical, 23 some college/trade, 29 4-year college Occupation: not reported Marital status: not reported	Hypothesis testing, surveys.	Illness Perception Questionnaire-Diabetes Version Summary of Diabetes Self-care Behaviour (SDSC)	<i>Emotional representations:</i> distressing, upsetting, causing fear, anger, anxiety and worry. <i>Illness coherence:</i> poor understanding of diabetes and perceiving it is unpredictable. Significant difference between people with and without family history of diabetes on personal control

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design	Measure(s)	Results
			Diabetes duration: not reported			(p=.001), treatment control (p=.001), emotional representations (p=.048) and illness coherence (p=.043)
Scollan-Koliopoulos, O'Connell & Walker (2007)	To test the hypothesis that the ways in which family members with T2D viewed controllability, consequences and stigma of diabetes would be positively related to target patients' perceptions of controllability, consequences and stigma	USA	N=123 Age: range 41-90 Gender: 59 women, 59 men Education: 3 ⁹ th grade or lower, 29 12 th grade or GED, 7 graduate technical, 33 some college/trade, 50 4-year college Occupation: not reported Marital status: not reported Diabetes duration: M=8.85 years	Hypothesis testing, surveys	Recollections of family illness perception questionnaire Illness perception questionnaire (IPQ-R) Summary of diabetes self-care activities survey Demographic questions	<i>Cause:</i> 90% reported heredity. Relationship between perceptions of control and consequences of patients and their relatives.
Searle, Norman, Thompson & Vedhara, 2007	To assess the illness representations of T2D patients and their partners	UK	N=164 Age: M= 67 Gender: 97 male, 67 female Education: Age they left school: 28 at 14 yrs, 32 at 15 yrs, 25 at 16 yrs, 15 at other age; Occupation: patients:	Cross-sectional, questionnaires at baseline and at 12 months	Illness perception questionnaire (IPQ-R) Personal models of diabetes interview (PDMI)	<i>Identity:</i> High blood glucose (M=3.20), low blood glucose (M=3.16). <i>Consequences:</i> Moderate perception of seriousness (M=17.2) <i>Timeline:</i> Acute (M=23.3), Cyclical

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design	Measure(s)	Results
			<p>54 retired, 10 professional, 32 semiskilled manual, 4 unemployed.</p> <p>Marital status: N years living together/married M=35.6</p> <p>Diabetes duration: mean=8.8 years, range 6 months to 38 years</p>			<p>(11.1)</p> <p><i>Cause:</i> Own behaviour (M=14.4), External (M=12.7), Hereditary (M=3.2)</p> <p><i>Control:</i> Personal control (M=23.4), treatment control (M=22.9)</p> <p><i>Emotional representation:</i> Moderate (M=12.1)</p> <p><i>Illness coherence:</i> High (M=17.5)</p>
van Esch, Nijkamp, Cornel & Snoek (2014)	To explore patients' illness representations	The Netherlands	<p>N=546</p> <p>Age: M=63.6</p> <p>Gender: 272 men, 274 women</p> <p>Education: 336 low, 186 high</p> <p>Marital status: 180 living alone, 350 cohabiting</p> <p>Ethnicity: 311 Dutch, 157 Surinamese South Asian, 72 other</p> <p>Diabetes duration: 241 <5yrs, 115 5-10yrs, 187 >10yrs.</p>	Cross-sectional survey	Illness representations questionnaire (IPQ-R)	<p><i>Consequences:</i> Patients did not report major consequences (M=2.49).</p> <p><i>Timeline:</i> Strong beliefs about chronicity (M=4)</p> <p><i>Cause:</i> Most endorsed causes of T2D:</p> <p>Heredity-61.3% Ageing-49.4% Diet – 44.5% Stress-40.4% Lack of exercise-37.4% Chance/bad luck-36.7% Own behaviour-25.3% Family problems-22.9% Altered immunity-</p>

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design	Measure(s)	Results
						<p>21.6%</p> <p><i>Control:</i> Strong beliefs about the effectiveness of controlling it by own behaviour (M=3.60) and by medication (M=3.67).</p> <p><i>Illness coherence:</i> Good understanding (M=3.48). They did not perceive T2D as unpredictable (M=2.74).</p> <p><i>Emotional representation:</i> Low emotional impact (M=2.49).</p>
<p>Van Puffelen, Heijmans, Rijken, Rutten, Nijpels & Schellevis on behalf of the Diacourse study group (2015)</p>	<p>To assess illness perceptions, self-care behaviours and their relationship in recently diagnosed type 2 diabetes mellitus (T2DM) patients with and without diabetes-related complications.</p>	<p>The Netherlands</p>	<p>N=192</p> <p>Age: M = 64.3</p> <p>Gender: 55.7% male</p> <p>Education: 29% low, 47.9% middle, 23.2% high</p> <p>Occupation: not reported</p> <p>Ethnicity: not reported</p> <p>Marital status: 75.3% married or cohabiting</p> <p>Diabetes duration:</p>	<p>Cross-sectional study</p>	<p>Illness perception questionnaire-revised (IPQ-R)</p>	<p><i>Identity:</i> Low perception of identity (M=0.63).</p> <p><i>Consequences:</i> Not serious consequences (M=2.49).</p> <p><i>Timeline:</i> High perception of chronicity (M=3.84).</p> <p><i>Cause:</i> Bad luck (M=2.66), own behaviour (M=2.49) or psychological factors (M=2.20).</p> <p><i>Control:</i> Through own behaviour</p>

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design	Measure(s)	Results
			mean=2.3 years			(M=2.79) or medical treatment (M=3.78). <i>Emotional representation:</i> Low (M=2.17). <i>Illness coherence:</i> Good (M=3.42).
White, Smith, Hevey & O'Dowd (2009)	To examine the relationship between psychological and social factors and diabetes outcomes in people with type 2 diabetes and their family members.	Ireland	N=153 Age: M =59.1 Gender: 56.2% male Education: 2.7% no formal; 38.7% primary; 16% junior certificate, 24% leaving certificate, 16% undergraduate, 2.7% postgraduate Occupation: 21.6% I and II socioeconomic status, 25.5% III and IV, 10.5% V and VI, 26.8% housewife, 10.5% retired, 5.2% unemployed Ethnicity: not reported Marital status: 71.2% married, 12.4% single, 11.1% widowed, 5.2% separated Diabetes duration:	Cross-sectional study	Diabetes knowledge questionnaire (DKQ) Social support questionnaire-6 (SSQ6) The 12-item well-being questionnaire (W-BQ12) Illness perception questionnaire (IPQ-R)	<i>Consequences:</i> Relatives perceived the consequences of T2D to be more serious than patients. <i>Timeline:</i> Relatives perceived T2D as cyclical more than patients did. <i>Cause:</i> Diet (71.1%), heredity (52.3%), aging (50.4% and 48.5%), own behaviour (49% patients). <i>Control:</i> Patients perceived T2D to be more personally controllable than relatives did. <i>Emotional representation:</i> No difference in emotional distress between patients and relatives.

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design	Measure(s)	Results
			not reported			<p><i>Illness coherence:</i> Relatives perceive the have significantly less understanding about T2D than patients.</p>
Woolthuis, de Grauw, Cardol, van Weel, Metsemakers & Bierman (2013)	To investigate how the route to diagnosis of type 2 diabetes (through screening versus clinical symptoms) affects illness perceptions of patients and their partners.	The Netherlands	<p>N=109 patients</p> <p>Age: 60.3</p> <p>Gender: 42 male and 22 female</p> <p>Education: primary 8 and 10; secondary 59 and 14; tertiary 8 and 8</p> <p>Occupation: employed 24 and 9; homemaker 13 and 6; unemployed 9 and 5, retired 30 and 11</p> <p>Ethnicity: not reported</p> <p>Marital status: not reported</p> <p>Diabetes duration: 23 under 6 months</p>	Cross-sectional	<p>The brief illness perception questionnaire (Brief IPQ)</p> <p>The revised illness perception questionnaire (IPQ-R)</p>	<p><i>Identity:</i> Symptoms experienced by patient (M=3.55).</p> <p><i>Consequences:</i> High perception (M=4.2).</p> <p><i>Timeline:</i> High perception of chronicity (M=7.8)</p> <p><i>Cause:</i> Screening detected patients were less likely to identify lifestyle as the cause and more likely to believe that heredity plays a causal role.</p> <p><i>Control:</i> Moderate (M=6.4)</p> <p><i>Emotional representation:</i> Low (M=3.4)</p> <p><i>Illness coherence:</i> High (M=7.2)</p>

Table 3 Summary of Included Qualitative studies

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design/Methodology	Findings
Alcozer (2000)	To investigate the explanatory models of diabetes from the perspective of Mexican American women with type 2 diabetes?	USA	<p>N=20 Mexican Americans</p> <p>Age: M = 33</p> <p>Gender: 100% female</p> <p>Education: 10% <12th grade, 60% high school, 20% college/tech school, 10% college graduate</p> <p>Occupation: not reported</p> <p>Ethnicity: not reported</p> <p>Marital status: 18 partnered, 2 married</p> <p>Diabetes duration: M = 6 years</p>	Exploratory qualitative study, open-ended interviews, observations, thematic and pattern analysis	<p>Five thematic categories:</p> <p><i>Defining diabetes:</i> <i>borderline</i> or <i>glucose intolerant</i> meant “sugar in my urine” and it “wasn’t so bad”. <i>Diabetes</i> meant “sugar in my blood” and was described as “scary because of all the damage”</p> <p><i>Getting diabetes:</i> heredity and eating too many sweets were identified as the main causes of diabetes</p> <p><i>Having diabetes:</i> described as having high sugar and as a confusing illness</p> <p><i>Describing diabetes:</i> the description was linked to the definition of the illness (<i>borderline</i> or <i>diabetes</i>)</p> <p>Insulin was regarded as a consequence and a symptom: needing insulin is a symptom of diabetes and insulin causes complications</p> <p><i>Taking care of diabetes:</i> Treatment was viewed as congruent with knowledge of symptoms.</p>
Al-Qazaz, Hassali, Shafie, Sulaiman & Sundram,	To explore type 2 diabetes patients’ experience and	Malaysia	N=12	Exploratory qualitative study, semi-structured interviews,	Only a few of the participants knew if they have type 1 or type 2

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design/Methodology	Findings
2011	knowledge about diabetes		<p>Age: range 45 to over 63</p> <p>Gender: 8 male, 4 female</p> <p>Education: 2 primary, 8 secondary, 2 university</p> <p>Occupation: not reported</p> <p>Ethnicity: not reported</p> <p>Marital status: not reported</p> <p>Diabetes duration: range: 1 to more than 6 years</p>	thematic content analysis	<p>diabetes.</p> <p>All of them knew the name of the drugs used for treatment.</p> <p>Genetic factors were the main cause identified, followed by dietary habits and lack of exercise.</p>
Baggio, Santos, Sales & Marcon (2013)	To identify how people suffering from type 2 diabetes, re-hospitalised due to uncontrolled glucose, perceived the disease, and the reasons that led to hospitalization.	Brazil	<p>N=7</p> <p>Age: males: 47 to 71; females: 18 to 36.</p> <p>Gender: 4 males, 3 females</p> <p>Education: 2 illiterate, 5 had four to eleven years of schooling</p> <p>Occupation: 3 retired, 2 unemployed, 1 babysitter, 1 tractor driver</p> <p>Ethnicity: not reported</p> <p>Marital status: not reported</p> <p>Diabetes duration: 2-21 years</p>	Descriptive qualitative study, semi-structured interviews, thematic analysis	<p>Participants had a very negative conception of type 2 diabetes.</p> <p>They identified heredity and lifestyle as primary causes.</p> <p>They also recognised the complications resulting from type 2 diabetes</p>
Chun & Chesla (2004)	To explore Chinese patients' and their spouses' perceptions of type 2	USA	<p>N=20</p> <p>Age: M = 60.85 years</p> <p>Gender: patients:9 men, 4</p>	Exploratory qualitative study, group interviews (patients only or spouses only), interpretive	<p>Five themes:</p> <p><i>Conceptualisation of Diabetes, Illness and</i></p>

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design/Methodology	Findings
	diabetes		<p>women</p> <p>Education: M= 13.31 years</p> <p>Occupation: not reported</p> <p>Ethnicity: not reported</p> <p>Marital status: years of marriage M=29.54</p> <p>Diabetes duration: M= 6.54 years</p>	phenomenology	<p><i>Health:</i> the concept of a “hot” and “cold” dynamic related to the regulation of body temperature; high blood glucose produces “hotness”</p> <p>Perceived predictors of diabetes: heredity, a general decline in health, undisciplined eating habits, stress, lack of willpower and self-discipline.</p> <p>People with diabetes may experience shame and guilt.</p> <p><i>Significance and meaning of food:</i> certain foods can lower blood glucose levels</p> <p><i>Perceptions of Chinese and Western Medicines:</i> certain Chinese herbs can cure the underlying causes of illness; Western medicine ameliorates the symptoms</p> <p><i>Exercise and physical activity:</i> light to moderate activity is beneficial</p> <p><i>Effects of the disease on family dynamics:</i> reluctance to show signs us distress not to upset family; diabetes alters the patients’ “personality”, making them more prone to mood swings.</p>

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design/Methodology	Findings
Dietrich (1996)	To investigate attitudes of people with diabetes toward their disease and its treatment	USA	N=7 Age: range: 37-81 years Gender: 100% female Education: 1 9 th grade, 1 10 th grade, 4 high school, 1 vocational school Occupation: not reported Ethnicity: not reported Marital status: not reported Diabetes duration: range: 5 weeks – 40 years	Exploratory qualitative study, general interview guide approach, open ended interviews, naturalistic content analysis	Negative feelings at the time of diagnosis (shock, panic, fear) and denial. Participants were afraid of diabetes. Feelings of inferiority and loss of control over one's life. Borderline diabetes was not taken seriously. "Not feeling sick means not being sick"
Egede & Bonadonna (2003)	To explore what diabetes means to African Americans and the role of fatalism in self-management	USA	N=39 Age: M=48 years Gender: 22 men, 17 women Education: not reported Occupation: not reported Ethnicity: not reported Marital status: not reported Diabetes duration: M=13 years	Qualitative exploratory, Gender-specific focus groups, ISAS paradigm	<i>Meaning of diabetes:</i> as a death sentence; as an inherited disease they have no control over; uncontrollable; generational curse and the only way to get rid of this curse is to deny the existence of the disease; loss of normalcy and suffering. <i>Illness experience:</i> individuals with long-standing disease, friends or relatives with diabetes, disability from diabetes or poor social support appeared to be more fatalistic. <i>Coping response:</i> regret for not being informed earlier of lifestyle changes

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design/Methodology	Findings
					<p>that may have helped avoid diabetes; focused on preventing their children and relatives from developing diabetes</p> <p><i>Religious or spiritual beliefs:</i> having diabetes as predestined and having complications is independent of one's personal efforts.</p>
Everett (2011)	To explore patients' perceptions of T2D among people in Oaxaca, Mexico.	Mexico	<p>N=18</p> <p>Age: 24-67 years</p> <p>Gender: 4 men, 14 women</p> <p>Education: not reported</p> <p>Occupation: not reported</p> <p>Marital status: not reported</p> <p>Diabetes duration: not reported</p>	Exploratory qualitative study, interviews, open-ended questions	<p>Although some participants mentioned diet, lifestyle, obesity and family history as risk factors for diabetes, the majority placed emphasis on strong emotions (anger, fear) and traumatic events as the main causes of type 2 diabetes.</p> <p>Patients had no concerns about privacy or stigma associated with diabetes.</p>
Finucane & McMullen (2008)	To identify the cultural values, traditions, and perceptions of diabetes risk and self-care among Filipino Americans in Hawaii with type 2 diabetes	USA	<p>N=15</p> <p>Age: mean=50.7</p> <p>Gender: 12 female</p> <p>Education: 1 completed 8th grade, 2 high school, 5 college or two-year degree, 7 four-year college degree, 1 more than four-year degree</p> <p>Occupation: not reported</p> <p>Marital status: not reported</p>	Exploratory qualitative, two rounds of focus groups (same participants), qualitative theme analysis	<p>Participants reported feelings of shame, humiliation and guilt about having diabetes.</p> <p>Some people believed that they deserve diabetes because they have done something bad. They viewed diabetes as punishment.</p> <p>Participants were aware of the diabetes risk factors such as family history,</p>

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design/Methodology	Findings
			<p>Diabetes duration: range from less than a year to over 5 years</p>		<p>diet, physical activity.</p> <p>They had limited understanding of the problems diabetes can cause to major organs.</p> <p>Most patients did not associate diabetes with feelings of dread but they associated with negative emotions.</p>
<p>Habte, Kebede, Fenta & Boon (2016)</p>	<p>To explore the illness perceptions of type 2 diabetes patients attending treatment in Addis Ababa and Butajira (Ethiopia)</p>	<p>Ethiopia</p>	<p>N=39</p> <p>Age: 2 between 30–39, 8 between 40–49, 14 between 50–59, 10 between 60–69, 5 >70</p> <p>Gender: 19 female, 20 male</p> <p>Education: 6 illiterate, 10 basic literacy, 8 elementary school, 8 secondary school complete, 7 post-secondary</p> <p>Occupation: 7 clerical work, 4 rents house, 5 small business, 5 farming, 9 pensioner, 5 unemployed, 4 others</p> <p>Marital status: 27 married, 8 widowed, 4 divorced/single</p> <p>Diabetes duration (years): 10 between 1–5 years, 14 between 6-10 years, 7 between 11–15 years, 4 between 16–20 years, 4 between 21–25 years</p>	<p>Individual in-depth interviews</p>	<p><i>Labelling diabetes:</i> described as “sugar disease”, disease of the rich who indulge in diet and who are rich enough to afford to manage it.</p> <p><i>Emotions:</i> startled, hopeless, upset</p> <p><i>Symptoms:</i> Thirst, frequent urination, weakness, weight loss; did not link symptoms with diabetes</p> <p><i>Chronicity:</i> Many thought it is an acute illness, which will be cured. Others though it is a deadly disease that will kill them in a short period of time.</p> <p><i>Impact of diabetes:</i> Consequences are perceived to be low but increased with diabetes duration. They ranged included physical (liver, kidney, eyesight problems, limb amputation) and social (affects relationships)</p>

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design/Methodology	Findings
					<p>because type 2 diabetes makes people short-tempered).</p> <p><i>Cause:</i> Heredity, emotions (anger, rage, grief), lifestyle, evil spirits</p> <p><i>Treatment:</i> Easily controlled through biomedical treatment, religious healing and traditional medicines.</p>
Hernandez, Antone & Cornelius (1999)	To determine how First Nations clients with T2D perceive and live with their diabetes	Canada	<p>N=10</p> <p>Age: 32 to 75 years</p> <p>Gender: 6 females, 4 males</p> <p>Occupation: not reported</p> <p>Marital status: 6 married, 1 widowed, 1 separated, 1 divorced, 1 living common-law</p> <p>Diabetes duration: 2 to 32 years</p>	Exploratory qualitative, grounded theory, interviews	<p><i>Having diabetes:</i> denying diabetes, minimizing thoughts and feelings about diabetes, and normalizing life so it is the same as it was before the diagnosis of T2D.</p> <p>Concerns about loss of freedom, mortality and complications.</p> <p>Lack of T2D knowledge but no interest in receiving information.</p> <p><i>Turning point:</i> events that help people recognise their diabetes and move past the denial stage.</p> <p><i>Science of one:</i> diabetes is part of their lives, rooted in daily habits</p>
Hughes, Keith, Byars & Wiginton, 2012	To determine the issues and perceptions of persons newly diagnosed (within last 3 months) with type 2 diabetes.	USA	<p>N=16</p> <p>Age: mean=48.4</p> <p>Gender: 7 men, 9 women</p> <p>Education: 6 no high</p>	Exploratory qualitative, interviews, post-it notes, cognitive mapping	<p>The words most commonly associated with “living with diabetes” were:</p> <p><i>Eat (diet, food, sweets, sugar, meal, carbs)</i></p>

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design/Methodology	Findings
			school, 10 high school or college/university degree Occupation: 4 full-time, 1 part-time, 3 seasonal, 8 retired or unemployed Marital status: 11 married, 1 separated, 3 single, 1 cohabitating Diabetes duration: M =2.6 weeks		<i>Diabetes (complications, sick, amputation, death)</i> <i>Negative emotions (scared, worried, lonely, anger, fear, sad, stress, terrible)</i>
Jayne & Rankin, 2001	To demonstrate the application of Leventhal's Self-regulation model with a group of Chinese immigrants with T2D	USA	N=30 Age: range 46-80 years Gender: 17 (57%) men Education: 18 (62%) less than high-school; 5 (17%) college; Occupation: 7 homemakers, 7 employed, 10 retired. Marital status: 23 (77%) married Diabetes duration: 19 had been aware of it for 10 years or less	Non-experimental, exploratory, qualitative, interviews: the questions addressed each of the components of the SR model	<i>Cause of T2D</i> 23 (74%) indicated eating behaviour as a cause of T2D. 10 related T2D to heredity. 30% mentioned stress and depressing. 7 did not know/. 100% blamed themselves for developing T2D. <i>Identity</i> Some of the participants experienced symptoms of increased thirst, fatigue, weight loss, frequent urination or blurred vision while other had no symptoms. Perception of severity was related to acuteness of symptoms and the presence of complications. Without symptoms the diagnosis came as a surprise. T2D resulted in being labelled as different and T2D is described as a

Author and year	Study aim(s) as relevant to the current review	Country	Participants (number and characteristics)	Design/Methodology	Findings
					<p>social disease</p> <p><i>Consequences</i></p> <p>77% feared becoming blind or having body limbs amputated.</p> <p><i>Timeline</i></p> <p>50% said t2D is a long term condition. Some expected it to be cured. 13 people did not answer the question.</p>
Jezewski & Poss (2002)	To develop a culturally specific explanatory model (EM) of type 2 diabetes from the perspective of Mexican Americans living along the United States-Mexican border.	Mexico	<p>N=22</p> <p>Age: M=53</p> <p>Gender: 18 women and 4 men</p> <p>Education: average = 6 years, range: 0 to 14</p> <p>Occupation: not reported</p> <p>Marital status: not reported</p> <p>Diabetes duration: average =14 years, range: 1 to 45 years</p>	Descriptive qualitative, grounded theory, interviews, focus groups	<p><i>Cause:</i> susto (a scare or fright) or strong anger. Being overweight, heredity, lack of exercise, diet and not taking care of oneself were also viewed as contributing to the development of T2D.</p> <p><i>Symptoms:</i> visual problems, fatigue, weakness, headaches, dry mouth, weight loss.</p> <p><i>Treatment:</i> traditional remedies and herbs; regulation of diet was seen as important but there was lack of knowledge and adherence to diet regimen. Fear that insulin causes blindness and leads to addiction. The importance of regular exercise was recognised but there was variation in how the interpretation of need for</p>

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					<p>exercise.</p> <p><i>Social significant:</i> only one participant was ashamed of her diabetes. The rest shared the diagnosis and sought support from family members.</p>
<p>Lawton, Ahmad, Peel & Hallowell, 2007</p>	<p>To explore understanding of diabetes and its causation among Pakistani and Indian and Scottish T2D patients.</p>	<p>Scotland</p>	<p>Pakistani and Indian sample N= 32</p> <p>Age: mean=59, range 33-78 years</p> <p>Gender: 15 males, 17 females</p> <p>Education: not reported</p> <p>Occupation: not reported</p> <p>Marital status: not reported</p> <p>Diabetes duration: range 1-30 years</p> <p>White Scottish sample – N=32</p> <p>Age: mean=56, range 36-77 years</p> <p>Gender: 15 men, 17 women</p> <p>Education: not reported</p> <p>Occupation: not reported</p> <p>Marital status: not reported</p> <p>Diabetes duration: range 1-30 years</p>	<p>Exploratory qualitative, repeat interview design, grounded theory</p>	<p><i>The role of self in the onset of diabetes:</i> <u>Pakistani and Indian sample:</u> T2D was perceived to be caused by external contextual factors that the respondents had no control over.</p> <p><u>White sample:</u> the causes of diabetes were linked to participants' personal lifestyle</p> <p><i>Attributing blame:</i></p> <p><u>Indian and Pakistani sample:</u> externalised responsibility for T2D development; perceived the disease to be inevitable (heredity) or caused by contextual factors such as unhealthy lifestyle in response to the Western culture (food availability) and stress associated with arriving and living in a foreign country, and with British medication</p> <p><u>White sample:</u> internalised blame for their T2D; Associated it with their personal “unhealthy”</p>

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					lifestyle; perceived themselves as responsible for developing T2D; genetic predisposition did not suffice as an explanation.
Macaden & Clarke (2006)	To explore the experiences of South Asian people with T2D in the UK	UK	N=20 DEMOGRAPHICS Not reported	Exploratory, qualitative, grounded theory, focus groups	<p><i>Cause</i></p> <p>Cold weather, worrying too much, having eaten too many sweets, fate</p> <p><i>Severity</i></p> <p>Depended on whether or not they are on insulin, the number of tablets they take and the frequency of hospital visits.</p> <p><i>Control</i></p> <p>Control was external and they relied on health care professionals</p>
Murphy & Kinmonth (1995)	To explore patients' understanding of type 2 diabetes	UK	N=46 Age: mean=66 years Gender: 24 men, 22 women Education: not reported Occupation: 16 non-manual, 30 manual Marital status: not reported Diabetes duration: M=8.2	Exploratory qualitative, interviews	<p><i>Orientation towards diabetes:</i></p> <p><u>Focusing upon symptoms:</u> participants discussed diabetic control in terms of symptom avoidance; in the absence of symptoms there was no risk of complications, some even denied they had T2D; they engaged in temporary behaviour adjustments in response to symptoms.</p> <p><u>Focusing upon complications:</u></p> <p>These participants</p>

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					<p>prioritised the avoidance of complication, irrespective of symptoms.</p> <p><i>Perceived seriousness of diabetes:</i></p> <p><u>Serious but not for me:</u> due to lack of symptoms or complications, medical advances and perception of T2D as a serious in older people.</p> <p><u>Serious but I can control it:</u> serious effects are avoidable</p> <p><u>Serious for me:</u> pessimistic about own prognosis</p>
Naemiratch & Manderson (2006)	To explore lay perceptions of people with T2D and their families about diabetes.	Thailand	<p>N=33</p> <p>Age: M=54.7</p> <p>Gender: 17 men, 16 women</p> <p>Education: 32 basic education, 1 without basic education</p> <p>Occupation: not reported</p> <p>Marital status: not reported</p> <p>Diabetes duration: not reported</p>	Ethnographic study, interviews, conversational methods	<p>The nature of T2D was described in terms of visibility and invisibility but not in terms of impact on daily life. An invisible form of T2D may have symptoms but they do not affect daily activities. These perceptions affected self-management.</p> <p>Participants associated T2D with control but they were ambivalent whether they control the disease or the disease controls them.</p>
Nguyen (2014)	To explore illness representations (Leventhal's model) of	USA	<p>N= 23</p> <p>Age: M=64.7</p>	Descriptive ethnography design, face-to-face semi-structured interviews, field notes.	<p><i>Labelling of diabetes:</i></p> <p>T2D was labelled as a disease with sugar in the</p>

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	Vietnamese T2D patients		<p>Gender: not reported</p> <p>Education: not reported</p> <p>Occupation: not reported</p> <p>Marital status: not reported</p> <p>Diabetes duration: not reported</p>		<p>urine. If this symptom was not present, the presence of T2D was denied.</p> <p>Symptom-oriented self-management behaviour.</p> <p><i>Perceived causal mechanism</i></p> <p>Diet (eating too much rice), family history and stress were identified as main risk factors.</p> <p><i>Perceived consequences</i></p> <p>The lack of pain was associated with low perceived threat. Knowledge about the pathophysiology of complications was medically inadequate. T2D also affected quality of life.</p> <p><i>Timeline trajectory</i></p> <p>Curability was used interchangeably with diabetes management. Most of the participants views T2D as a life-long condition with an unlikely cure.</p> <p><i>Controllability</i></p> <p>Western oral medicines were perceived as important for diabetes control; participants believed they can feel it if glucose levels are abnormal; diet</p>

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					<p>modification and home remedies were also perceived as effective in controlling diabetes symptoms.</p> <p><i>Adaptive and coping decisions</i></p> <p>Spirituality was seen as a means to coping and dealing with complications.</p>
<p>Peel, Parry, Douglas & Lawton, 2004</p>	<p>To explore the emotional reaction of newly diagnosed patients in Scotland at the time of diagnosis</p>	<p>Scotland</p>	<p>N=40 Age: M=48 Gender: 19 women, 2 men Education: not reported Occupation: 12 non-manual class III, 13 manual class III , 5 class IV-V Marital status: not reported Diabetes duration: within past 6 months</p>	<p>Exploratory qualitative, in-depth interviews, thematic analysis</p>	<p>The route to diagnosis affected emotional reactions towards T2D:</p> <p><i>1. Suspected diabetes route to diagnosis:</i> symptoms => suspected diabetes => visit to GP and subsequent diagnosis: many said they did not experience shock when diagnosed</p> <p><i>Illness route:</i></p> <p>Feeling ill => health service contact and subsequent diagnosis: sense of relief; compared T2D to other illnesses they might have been diagnosed with.</p> <p><i>Routine route to diagnosis:</i> absence of symptoms => routine testing => diagnosis: for some, T2D formed a wider pattern of ill health so it did not require an emotional reaction; worry about the</p>

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					interaction between T2D and other illness they have; others were glad it was identified.
Péres, Franco & Santos (2008)	To explore feelings and emotional reactions of women after the diagnosis of T2D	Brazil	<p>N=8</p> <p>Age: range: 49-76 years old</p> <p>Gender: 100% female</p> <p>Education: 8 less than 4th grade of basic education</p> <p>Occupation: 8 housewives</p> <p>Marital status: not reported</p> <p>Diabetes duration: not reported</p>	Descriptive, exploratory, semi-structured interviews	<p>Immediately after T2D diagnosis women felt anger, rage, sadness, fear, shock and fright.</p> <p>They described diabetes as a disease that doesn't cause any pain or affect people much.</p>
Pistulka, Winch, Park, Han & Kim, 2012	To explore illness experience of Koreans with type 2 diabetes and hypertension	USA	<p>N=12</p> <p>Age: mean=55.9</p> <p>Gender: 8 women, 4 men</p> <p>Education: 12 high school, 5 college</p> <p>Occupation: not reported</p> <p>Marital status: not reported</p> <p>Diabetes duration: 8 years</p>	Cross-cultural, qualitative descriptive inquiry design, interviews, ethnographic semi-structured questioning	<p>T2D was perceived as undermining one's social image.</p> <p>Lack of control was connected with T2D.</p> <p>People with diabetes were perceived to have a certain type of personality and a character weakness as they lack discipline.</p> <p>A public diagnosis may affect the future of the offspring as diabetes is genetic and this may make children less "marriageable".</p> <p>Participants kept their diagnosis a secret;</p>

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					revealing the diagnosis evoked shame, guilt and regret.
White, Smith & O'Dowd, 2007	To explore the beliefs, attitudes and perceptions of adults with T2D and their family members	Ireland	N=19 Age: median 68.5 Gender: not reported Education: not reported Occupation: not reported Marital status: not reported Diabetes duration: median 8.5	Exploratory, qualitative, double-layer focus group approach, thematic content analysis	<p><i>Understanding of T2D</i></p> <p>Overall lack of information and understanding of T2D, which impacted knowledge about dietary changes.</p> <p><i>Perceptions of T2D</i></p> <p>Perceived lack of knowledge regarding the cause of T2D; individual causal attributions (e.g. disagreement about balance of sugar, age, heredity).</p> <p><i>Seriousness</i></p> <p>Participants, in particular family members, use indicators (e.g. number of hospital appointments, use of insulin, daily blood tests) as a marker of severity. Patients were not aware of the concerns of relatives.</p> <p><i>Impact on daily life</i></p> <p>T2D – always in the back of the mind; T2D – getting on with life</p>
Yilmaz-Aslan, Brzoska, Bluhm, Aslan & Razum, 2014	To explore illness representations among Turkish migrants with T2D	Germany	N=24 Age: range 39-73 years Gender: 54% female Education: 29.1% no	Exploratory qualitative, semi-structured interviews, constructivism	<p><i>Timeline</i></p> <p>T2D was perceived as cyclical and permanent. Patients preferred not to think about the course of</p>

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			<p>formal education, 54.2% school education of 2-5 years, 16.7% 9 or more years</p> <p>Occupation: not reported</p> <p>Marital status: not reported</p> <p>Diabetes duration: range 6 months to 35 years</p>		<p>their condition.</p> <p><i>Consequences</i></p> <p>Physical: worse health status, body changes</p> <p>Psychosocial: social isolation (sometimes voluntary), loss of contacts, discrimination, loss of social functioning abilities, changes in social role</p> <p>Financial</p> <p>Older men underestimated the seriousness of T2D</p> <p><i>Causal attributions</i></p> <p>Low physical activity, diet, insufficient care for oneself, aging, heredity, environment (e.g. poor working and living conditions), immigration, stress, family problems, fate.</p> <p><i>Identity and coherence</i></p> <p>T2D was associated with physical symptoms. Described as invisible, non-disturbing due to the absence of pain. However, they underlined the complexity and unpredictability of T2D and its impact on daily life.</p> <p><i>Control</i></p> <p>Through own behaviour by</p>

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					<p>means of physical activity and diet change; through powerful others – doctors and God. T2D was also described as uncontrollable. Some patients exercised control only when needed (i.e. when it gets worse)</p> <p><i>Emotional representations</i></p> <p>Fear of complications</p>