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Shared social identity content is the basis for leaders' mobilization of followers

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1 **Abstract**

2 **Objectives:** There is growing research interest in the social identity approach to leadership in
3 sport. Researchers have examined how leaders' representation of a shared social identity allows
4 them to motivate group members but has neglected the role that identity content plays in this
5 process. The present research addresses this issue in two experimental studies that examine the
6 effect of sharedness in identity content (i.e., beliefs about what it means to be a member of a
7 group) on leaders' mobilization of group members.

8 **Design:** A 2 X 2 experimental — between-participant — design, with two shared and two non-
9 shared conditions.

10 **Method:** In Study 1, 160 athletes imagined themselves in one of four sport team scenarios and
11 responded to measures of mobilization (e.g., willingness to invest time on task). In Study 2
12 (laboratory experiment), we manipulated sharedness and assessed 114 participants' behavioural
13 mobilization and task performance.

14 **Results:** Study 1 supports the hypothesis that identity content that is shared (rather than non-
15 shared) between leaders and group members increases members' willingness to invest time on a
16 task. Study 2 replicates these results and also shows that increased effort among group members
17 mediates the relationship between shared identity content and members' improved task
18 performance.

19 **Conclusions:** The present research is the first to provide evidence that sport leaders' capacity to
20 mobilize the effort of group members rests upon their ability to build shared identity content.

21

22 **Keywords:** Leadership; Followership; Mobilization; Performance; Social Identity; Group
23 Dynamics

1 **Shared social identity content is the basis for leaders' mobilization of followers**

2 Leadership is ubiquitous in everyday life, and has a measurable impact on the extent to
3 which would-be followers and the groups that they are part of perform (for reviews see Avolio,
4 Walumbwa, & Weber, 2009; Day, Fleenor, Atwater, Sturm, & McKee, 2014). In recent years
5 one important strand of theorizing has sought to explain the influence process that is at the heart
6 of leadership by emphasizing the importance of leaders' representation and promotions of the
7 collective (group) that leaders and followers share membership in (Haslam, Reicher, & Platow,
8 2011). More specifically, the social identity approach to leadership (Haslam et al., 2011; Hogg,
9 2001) asserts that in a wide range of social contexts, individuals define themselves in terms of
10 the characteristics of an in-group they identify with (i.e., seeing themselves not just as "I" but as
11 one of "us"). This *social identity* is central to the influence process because it is a basis for both
12 expecting to share ideas and viewpoints with others and being motivated to achieve this (Turner,
13 1991). When individuals perceive themselves to share a social identity, group members'
14 cognitions and behaviors come to reflect the values, norms, and ideals that define a common in-
15 group (Adarves-Yorno, Postmes, & Haslam, 2006; Livingstone & Haslam, 2008). Accordingly,
16 the *content* of a salient social identity informs the nature and direction of group members'
17 behavior by defining the specific behaviors, emotions, and cognitions that are characteristics of
18 the group (Turner, 1999; Turner, Hogg, Oakes, Reicher, & Wetherell, 1987). For example, at the
19 London 2012 Olympic Games the performance director of British Rowing drew on the tradition
20 and heritage of British Rowing, and their history of performance excellence (Slater, Barker,
21 Coffee, & Jones, 2015).

22 Speaking to the importance of these ideas for leadership and followership, it has been
23 argued that leaders need to understand and manage the beliefs associated with a shared identity

1 to be able to create unity among group members and to channel their energies (Haslam et al.,
2 2011). In sport, high-level coaches view effective followers as those who, amongst other things,
3 have a collective orientation (i.e., they put the team first) that endorses shared values and
4 principles relevant to the team (Benson, Hardy, & Eys, 2016). Further, such followership is
5 contextually dependent. To illustrate, in time-limited performance situations such as a half-time
6 intervals coaches often prefer acceptance and action from athletes (Benson et al., 2016).
7 Moreover, from a dyadic-relationship perspective, the quality of the coach-athlete connection is
8 crucial for the long-term development and success of both the coach and the athlete (for a review
9 see Jowett & Shanmugam, 2016). Additionally, leadership research within the social identity
10 tradition has reported that leaders who embody a group's identity (i.e., the first principle of
11 identity leadership: being prototypical of a group; Hogg, 2001) are more likely to be supported
12 (van Dijke & De Cremer, 2010), trusted (Giessner, van Knippenberg, & Sleebos, 2009), and
13 perceived as effective (van Knippenberg & van Knippenberg, 2005).

14 Researchers have proposed that social identity processes have implications for leadership
15 not only in business and political contexts but also in sporting contexts (Slater, Coffee, Barker, &
16 Evans, 2014), even though it's only recently that sport and exercise scholars have paid increased
17 attention to the social identity approach (for a review see Rees, Haslam, Coffee, & Lavalley,
18 2015). For instance, in experimental and field studies examining athlete leadership, Fransen and
19 colleagues (2015, 2016) found that when athlete leaders inspire confidence in their peers this
20 increases their peers' sense of team identification and, in turn, sport task performance. Further,
21 Stevens and colleagues (2018) have demonstrated that coaches and captain's perceived
22 engagement in social identity leadership was positively associated with group identification,
23 which in turn, promoted attendance at training sessions in amateur sport teams. In further

1 experimental research, Slater, Turner, Evans, and Jones (2018) found that high (vs. low) levels of
2 relational identification (i.e., the extent to which a leader—follower relationship has
3 psychological meaning; Sluss & Ashforth, 2007), with a hypothetical sports coach increased
4 athletes' mobilization of effort (i.e., their willingness to dedicate more hours to a task asked of
5 them by the coach). Collectively, these endeavors have demonstrated the promise of the social
6 identity approach in enhancing our understanding of sport and exercise leadership but have
7 overlooked the role of social identity content.

8 In the context of the London 2012 Olympic Games researchers observed that leaders
9 frequently articulated team values in their media communication (i.e., related to the content of
10 social identity) that impacted team functioning in several important ways. Foremost amongst
11 these is the mobilization of group members towards the team's vision of optimal performance, as
12 seen in the case of TeamGB (Slater et al., 2015). Mobilization can be defined as leaders' ability
13 to galvanize group members in a way that energizes collaboration towards a collective goal,
14 which "lies at the core to leadership research" (p. 1078; van Knippenberg, 2011). In this regard,
15 one strand of research has proposed that to mobilize and direct the efforts of group members,
16 leaders also need to act as *identity entrepreneurs* by cultivating a sense of social identity and
17 defining identity content (i.e., what "us" means and does not mean; Reicher, Haslam, & Hopkins,
18 2005; Reicher & Hopkins, 2001). While it may be important for leaders to define identity content
19 it is also important that this identity content is shared among group members (e.g., that coaches
20 and athletes agree that close friendships reflect a defining value of our team). By definition,
21 sharedness in identity content captures the extent to which people share beliefs about the
22 meaning of the group. Such arguments marry with work on the collective mind hypothesis
23 (Weick & Roberts, 1993; see also DeChurch & Mesmer-Magnus, 2010), which asserts that group

1 members' thought processes become aligned through "heedful inter-relating", whereby shared
2 social cognition gives rise to a unitary cognitive system (Weick & Roberts, 1993). For example,
3 shared values within a sport group focused on performance excellence may lead to a collective
4 cognitive schema that facilitates the mobilization of athletes' effort towards the achievement of a
5 collective vision (e.g., to achieve a designated medal target).

6 It is important to note the similarities and differences between shared identity content and
7 leader prototypicality (Hogg, 2001; Platow & van Knippenberg, 2001). On the one hand, they are
8 related because when an individual perceives a leader to be prototypical (i.e., to represent and
9 embody the values of the team), individuals are likely to infer some degree of shared identity
10 content (i.e., believe that the leader has similar ideas about identity content). Similarly, when
11 individuals perceive that they share beliefs with a leader about what the group stands for, then
12 this is also likely to strengthen their inferences that the leader is representative of the group. In
13 contrast, sharedness in identity content is distinguishable from leader prototypicality as the latter
14 speaks to the extent to which leaders represent the ideal of the collective entity (e.g., "our" sport
15 team, the broader sport club, or the national governing body). For example, an athlete may
16 perceive that they share beliefs about identity content with a leader (i.e., believe that "we" have
17 the similar ideas about the meaning of the group — for example — to be enjoyment-focused) but
18 not believe that the leader lives up to this ideal (i.e., does not embody this enjoyment focus).

19 Scholars have suggested, but not yet demonstrated, that sharedness in identity content is
20 likely to have an important and unique role to play in leaders' ability to inspire group members
21 (Haslam et al., 2011; Slater et al., 2014). In an integrative review on vision communication and
22 pursuit, Stam, Lord, van Knippenberg, and Wisse (2014) proposed that a collective vision (i.e.,
23 what we will become in the future) can be internalized by followers into their self-concept.

1 Crucially too, the extent to which group members *share* perceptions of the collective vision,
2 informs the behavior of followers. In other words, it may be the *shared* aspect of “our” vision
3 that motivates athletes to pursue it. Further, shared understandings of a group membership may
4 have consequences for collective performance, since, as noted by Steffens, Haslam, Kerschreiter,
5 Schuh, and van Dick (2014, p. 175), “group members’ perceptions that they and their leaders are
6 ‘singing from the same song sheet’ is central to leaders’ ability to enhance group performance”.
7 Nevertheless, despite calls for empirical examination of the role that sharedness plays in
8 facilitating leaders’ influence attempts, to date, very little research has examined the extent to
9 which sharedness in identity content influences group members’ mobilization. Accordingly, in
10 this paper we examine this issue in the context of sport.

11 A further contribution of our current research is to focus on mobilization as a leadership
12 outcome. In this regard, Subašić, Reynolds, Turner, Veenstra, and Haslam (2011) argued that
13 researchers need to move beyond studying followers’ perceptions of leader effectiveness and
14 instead to examine actual *followership* or followers’ mobilization as an indicator of successful
15 leadership (see also van Knippenberg & van Knippenberg, 2005). This opportunity is also true of
16 sport leadership literature that typically focuses on perceptions of leadership as indicators of
17 successful leadership (see Slater et al., 2018). Accordingly, in broader literature, researchers
18 have assessed followers’ intentions to engage in collective action (Seyranian, 2014), and the
19 amount of time followers would be willing to dedicate to a task assigned by a leader (Halevy,
20 Berson, & Galinsky, 2011) or a sport coach (Slater et al., 2018). Building on these arguments, in
21 the present research we examine how the degree of shared identity content affects group
22 members’ mobilization not only in terms of their willingness to spend time on a given task

1 (intentional mobilization; as in Slater et al., 2018) but also in terms of the objective effort they
2 invest on a given task (behavioral mobilization), and task performance.

3 **The Current Research**

4 Our research involves two experimental studies that explore the proposition that leader's
5 ability to mobilize group members is shaped by the degree to which their beliefs about group
6 memberships are *shared* with group members. In Study 1, we investigate the extent to which
7 identity content that is shared (vs. non-shared) between leaders and group members (i.e.,
8 athletes) affects leaders' capacity to increase followers' intentional mobilization. In Study 2 we
9 examine the degree to which shared (vs. non-shared) identity content affects group members'
10 intentional and behavioral mobilization, and their task performance. Here, we expect that
11 behavioral mobilization leads shared identity content to be translated into improved task
12 performance. In formal terms, we test the following hypotheses:

13 **H1:** Identity content that is shared (vs. non-shared) between a leader and group members
14 will result in group members' increased intentional mobilization.

15 **H2:** Identity content that is shared (vs. non-shared) between a leader and group members
16 will result in group members' increased behavioral mobilization and improved task
17 performance.

18 **H3:** Behavioral mobilization will mediate the positive effect of shared identity content on
19 task performance.

20 Study 1 examined H1 in a scenario-based experiment, while Study 2 aimed to replicate
21 these findings and tested H2 and H3 in a laboratory experiment.

22 **Study 1**

1 In Study 1 we used experimental vignette methodology (EVM; Aguinis & Bradley, 2014)
2 in which participating athletes imagined themselves as part of a sport team with a coach. EVM
3 has been used in previous sport social identity leadership research (Slater et al., 2018: Study 1
4 and 2). We followed the nine recommendations suggested by Aguinis and Bradley (2014) and
5 used a ‘paper people study’ approach. In accordance with Slater et al. (2018), we only diverted
6 from Aguinis and Bradley’s (2014) preference for within-participant designs by using a between-
7 participant design. Primarily, this decision was taken to avoid participant overload. Nonetheless,
8 to overcome the potential drawback of using a between-participant design, we adhere to
9 suggestions to provide sufficient contextual information to participants and analyze data using
10 analyses of variance (Aguinis & Bradley, 2014).

11 Regarding the identity contents chosen, to our knowledge only two studies have
12 examined identity content in sport (Barker, Evans, Coffee, Slater, & McCarthy, 2014; Evans,
13 Barker, Slater, & Turner, 2013). The authors proposed and demonstrated that results and
14 friendships are two prevalent identity contents that athletes associate with their sport team.
15 Therefore, we used these contents to create shared and non-shared conditions between the coach
16 and the athletes. Participants were randomly assigned to one of four conditions in a 2 (leader
17 identity content: results vs. friendships) X 2 (group identity content: results vs. friendships)
18 between-participant experimental design. This allowed us to investigate whether shared or non-
19 shared identity content affects intentional mobilization (H1) and whether there are differences
20 depending on the specified identity content (i.e., results vs. friendships).

21 **Method**

22 **Participants and design.** In total, 160 athletes ($M_{\text{age}} = 20.03 \pm 3.06$; 124 males)
23 completed the study. Participants were currently competing in sport ($M_{\text{experience}} = 9.50 \text{ years} \pm$

1 4.10) at a recreational (an organized club with a coach; 49.4%) to international (competing for
2 their country; 19.4%) level. The athletes represented a range of sports (including soccer $n = 72$,
3 cricket $n = 27$, netball $n = 14$) and the majority (84%) were White British. The four experimental
4 conditions of the 2 (leader identity content: results vs. friendships) \times 2 (group identity content:
5 results vs. friendships) design resulted in two shared conditions (i.e., leader/group shared results
6 [LR/GR] or friendships content [LF/GF]) and two non-shared conditions (i.e., leader
7 results/group friendships [LR/GF] and leader friendships/group results [LF/GR]).

8 **Procedure.** Following institutional ethical approval participants were invited to
9 participate in a project titled: “Examining the effectiveness of leaders in motivating sports
10 teams”. Participants provided informed consent and demographic information before reading one
11 of the four scenarios. In-line with EVM (Aguinis & Bradley, 2014), participants completed the
12 study in their natural setting, following a training session at their regular training facility. A
13 classroom or large meeting room was used, and participants completed paper copies of the
14 questionnaires. All scenarios can be seen in the supplementary file. The scenario began: “You
15 are part of a sports team where you feel a great sense of belonging and your team has a strong
16 connection and bond with your coach.” In the two shared identity content conditions [LR/GR
17 and LF/GF], participants read on: “Your team and the coach feel that results [or friendships] are
18 of utmost importance.” In contrast, participants in the two non-shared identity content conditions
19 [LR/GF and LF/GR] read: “Your coach feels that results [or friendships] are of utmost
20 importance; however, what your team value the most are the friendships within the team [or the
21 team’s results]”. Following the shared (vs. non-shared) identity content manipulation all
22 participants were instructed that: “Your team has a match at the weekend and there is only one
23 training session remaining before the game.” Participants were then instructed that in-line with

1 their own identity content, the coach wanted to work on either: “the team’s tactical strategy”
2 [LR/GR and LR/GF] [or complete a team building activity; LF/GF and LF/GR] in the training
3 session. Finally, participants read: “In preparation for the training session your coach has asked
4 you to work on a task, related to the team’s strategy [LR/GR and LR/GF] [or the team building
5 activity; LF/GF and LF/GR]), that will take up to 15 hours to complete.” Participants then
6 responded to a range of dependent measures.

7 **Measures**

8 ***Manipulation checks.*** Four one-item measures were used to check the identity content
9 manipulation (as used by Evans et al., 2013). These included four variants of the item
10 “results/friendships are of most importance for the coach/group”. Participants rated the extent to
11 which they agreed with all items on 7-point Likert scale ranging from 1 (*do not agree at all*) to 7
12 (*completely agree*). To ascertain whether we had successfully immersed participants in the
13 scenario and following previous studies (e.g., Slater et al., 2018), we used a scale assessing
14 participants’ *group identification* (three-items; e.g., “Do you feel a strong connection with the
15 group?”; Haslam, 2004; Postmes, Haslam, & Jans, 2013).

16 ***Mobilization.*** Participants completed the same two measures of mobilization used by
17 Slater et al. (2018). First, a five-item scale assessed *intentional mobilization*. The items were: (1)
18 “you are strongly motivated to engage in the final training session”; (2) “the final training
19 session will be very effective”; (3) “you will exert very high levels of effort during the final
20 training session”; (4) “you want to make a distinct contribution to the final training session to
21 impress the coach”; and (5) “you are passionate and enthusiastic about the final training session”.
22 Items were preceded by the stem, “To what extent do you agree that...” with responses indicated
23 on a scale from 1 (*do not agree at all*) to 7 (*completely agree*). As in previous studies (Slater et

1 al., 2018; $\alpha = .87$), the scale demonstrated good internal consistency ($\alpha = .83$). Second, a
2 commonly used single item assessed participants' *willingness to invest time* on the assigned task
3 (e.g., Slater et al., 2018): "How many hours [out of 15] would you be willing to dedicate to the
4 preparation task set by the coach?"

5 **Results**

6 **Preliminary analysis.** To ensure consistency in participant characteristics between
7 conditions, we ran two analyses of variance (ANOVA) and two Kruskal-Wallis H tests. No
8 differences were found for age, $F(3, 151) = .15, p = .932$, years of experience, $F(3, 150) = .76, p$
9 $= .518$, gender, $\chi^2(3) = 1.04, p = .791$, or level of competition, $\chi^2(3) = 2.11, p = .550$.

10 **Manipulation checks.** Four 2×2 factorial ANOVA were conducted on leader (results
11 and friendships) and group (results and friendships) identity contents to confirm the
12 manipulations. As expected, the first ANOVA on leader-results content indicated a significant
13 effect for leader content, $F(1, 156) = 92.60, p < .001, \eta_p^2 = .37$, with higher responses in both
14 leader-results conditions (LR/GR: $M = 6.00 \pm 1.01$ and LR/GF: $M = 5.90 \pm 1.03$) than in the
15 leader-friendships conditions (LF/GF: $M = 4.33 \pm 1.47$ and LF/GR: $M = 3.43 \pm 1.78$). A second
16 ANOVA on leader-friendships content revealed a significant effect for leader content, $F(1, 156)$
17 $= 109.21, p < .001, \eta_p^2 = .41$, with higher responses in both leader-friendships conditions
18 (LF/GF: $M = 5.60 \pm 1.06$ and LF/GR: $M = 5.78 \pm 1.21$) than in the leader-results conditions
19 (LR/GR: $M = 3.93 \pm 1.62$ and LR/GF: $M = 2.95 \pm 1.48$).

20 Regarding group-results content, a third ANOVA suggested a significant effect for group
21 content, $F(1, 156) = 23.53, p < .001, \eta_p^2 = .13$, with higher responses in both group-results
22 conditions (LR/GR: $M = 6.03 \pm 0.89$ and LF/GR: $M = 5.63 \pm 1.15$) than in the group-friendships
23 conditions (LF/GF: $M = 5.28 \pm 1.15$ and LR/GF: $M = 4.43 \pm 1.74$). A fourth ANOVA on group-

1 friendships content revealed a significant effect for group content, $F(1, 156) = 19.59, p < .001,$
2 $\eta_p^2 = .11,$ with higher responses in both group-friendships conditions (LF/GF: $M = 5.60 \pm 1.03$
3 and LR/GF: $M = 5.85 \pm 0.89$) than in the group-results conditions (LR/GR: $M = 5.28 \pm 1.40$ and
4 LF/GR: $M = 4.38 \pm 1.68$). Finally, across the conditions participants reported strong group
5 identification ranging from $M = 5.62$ (lowest: LF/GR) to $M = 5.96$ (highest: LR/GR) and no
6 differences were observed between the conditions, $F(3, 156) = 1.22, p = .304, \eta_p^2 = .02.$ In sum,
7 data indicated that the manipulations had successfully created two shared (LR/GR and LF/GF)
8 and two non-shared (LR/GF and LF/GR) conditions.

9 **Mobilization.** Consistent with H1, a 2 (sharedness: shared vs. non-shared) \times 2 (group
10 identity content: results vs. friendships) multivariate analysis of variance (MANOVA)¹ revealed
11 a significant main effect for sharedness, Wilks' $\Lambda = .77, F(2, 152) = 22.80, p < .001, \eta_p^2 = .23,$ on
12 intentional mobilization and willingness to invest time. There was a non-significant main effect
13 for group identity content, Wilks' $\Lambda = .99, F(2, 152) = .58, p = .560, \eta_p^2 = .01,$ and a non-
14 significant interaction between sharedness and group identity content, Wilks' $\Lambda = .96, F(2, 152)$
15 $= 2.91, p = .058, \eta_p^2 = .04.$ As displayed in Figure 1, follow-up pairwise comparisons indicated
16 that participants in the shared conditions reported: (1) higher intentional mobilization (LR/GR:
17 $M_{\text{likert}} = 5.73 \pm 0.73,$ LF/GF: $M_{\text{likert}} = 5.47 \pm 0.91$) than in non-shared conditions (LF/GR: $M_{\text{likert}} =$
18 $4.68 \pm 1.05,$ LR/GF: $M_{\text{likert}} = 4.94 \pm 0.96, p < .001,$ CIs: .50, 1.08); and (2) greater willingness to
19 invest time on task (LR/GR: $M_{\text{hours}} = 12.14 \pm 3.51,$ LF/GF: $M_{\text{hours}} = 10.10 \pm 3.63$) compared to
20 non-shared conditions (LF/GR: $M_{\text{hours}} = 7.15 \pm 4.29,$ LR/GF: $M_{\text{hours}} = 7.86 \pm 4.47, p < .001,$ CIs:
21 2.35, 4.87). In sum, irrespective of the specified content (i.e., results or friendships), higher

¹ Three cases for willingness to invest time were excluded due to missing data. Adding competitive level as a covariate did not alter the pattern of results.

1 levels of mobilization (intentional and willingness to invest time) were reported by athletes when
2 beliefs about identity content were shared rather than not shared by the leader and the group.

3 **Discussion**

4 Consistent with H1, when the content that leaders and group members associate with a
5 salient social identity is shared, athletes reported greater intention to mobilize effort on behalf of
6 the leader than when that content was not shared. Yet while this study provides encouraging
7 support for our postulations, the study is clearly limited in a number of respects — most notably
8 in involving a hypothetical scenario in which objective mobilization was not assessed. Although
9 these methods have been proven to have validity in prior leadership research (e.g., Giessner et
10 al., 2009; Halevy et al., 2011; Seyranian, 2014; Slater et al., 2018), Study 2 explored the
11 manipulation of key variables in a laboratory experiment that assessed group members'
12 intentional and behavioral mobilization, as well as their task performance.

13 **Study 2**

14 To address H2 and H3, Study 2 examined the effect of shared (vs. non-shared) identity
15 content on group members' intentional and behavioral mobilization, and task performance. We
16 employed the same 2 X 2 design (two shared and two non-shared conditions) used in Study 1 and
17 replaced friendship identity content with enjoyment identity content for three reasons. First, to
18 control for unintended effects we did not allow participants to interact with one another, meaning
19 that the value of friendships did not fit the experimental context. Second, the procedure involved
20 a ten-minute free period where participants selected activities they wished to complete, and thus
21 activities were required that related to both identity contents (i.e., results and enjoyment).
22 Activities that were enjoyment-focused were more practical to generate versus activities that
23 were friendship-focused given that participants were in individual cubicles and we did not allow

1 peer interaction. Third, because we found the same pattern of results within both shared and non-
2 shared conditions in Study 1. This finding suggests that the specified content (i.e., results or
3 friendship) shared is of less importance than sharedness itself. Thus, changing the identity
4 content to enjoyment and finding the same pattern of results in Study 2 would aid confidence in
5 our hypotheses regarding the effect of sharedness on mobilization.

6 **Method**

7 **Participants and design.** Based on an effect size of $\eta_p^2 = .17$ (Slater et al., 2018), 23
8 participants per condition were required for sufficient power (Clark-Carter, 2010). One hundred
9 and fourteen undergraduate students ($M_{\text{age}} = 20.43 \pm 3.97$; 44 males) from a British University
10 were assigned to one of four conditions in a 2 (sharedness: shared vs. non-shared) \times 2 (group
11 identity content: results vs. enjoyment) design. Accordingly, we created two shared conditions
12 (leader/group shared results [LR/GR] or enjoyment-focused values [LE/GE]) and two non-shared
13 conditions (leader results, group enjoyment [LR/GE] or leader enjoyment, group results
14 [LE/GR]).

15 **Procedure.** Participants were invited to take part in a study titled “Examining the role of
16 leadership in small groups”. Students were made aware of the study in undergraduate lectures
17 and received no incentive to participate. Participants gave informed consent before completing
18 demographic and pre-screening questionnaires. At least a week following the pre-screening
19 questionnaire, individuals were randomly assigned to attend the laboratory in groups of four.
20 Participants sat in an individual cubicle in which they were unable to see or interact with one
21 another. Each cubicle contained a laptop ready to complete one familiarization (Trial 1) lap on a
22 rally driving video game (Colin McRae Rally for PC). After the familiarization lap, the leader (a

1 male confederate who also acted as the experimenter) recorded the time taken by each
2 participant, but this information was not revealed to participants.

3 Next, social identity was made salient and the manipulation of shared/non-shared identity
4 content was introduced. To strengthen identification with the group and leader, the fact that
5 participants and the leader belonged to the same department at the same University was
6 emphasized. To further strengthen this bond, all group members (i.e., the four participants and
7 the leader) wore identification cards (lanyard) around their neck displaying the University's
8 badge. Participants were informed that the leader endorsed results- or enjoyment-focused values,
9 and this was emphasized at this stage by the leader putting on a badge that stated, 'Results' or
10 'Enjoyment'. To create the shared and non-shared identity content conditions, participants were
11 told that they had been allocated to this group because they all indicated that they endorsed either
12 results- or enjoyment-focused values on the pre-screening questionnaire. Next, participants were
13 told that other groups endorsed different values to them (e.g., the GR conditions were told other
14 groups endorsed enjoyment values). To further strengthen the manipulation, posters and cue
15 words that signaled the group's identity content (results- or enjoyment-focused) were then placed
16 in each cubicle. Finally, participants were asked to indicate which value their group endorsed by
17 selecting and then wearing one of two badges that were on the table behind them. One badge
18 stated, 'Results' and the other 'Enjoyment'. In sum, each group of participants endorsed either a
19 results- or enjoyment-focused identity content and this was either shared or not shared with the
20 leader's focus (which was also either results or enjoyment). Next, participants completed the
21 attentional checks, and then Trial 2 of the video game, with their lap times recorded.

22 After Trial 2, participants were informed about a ten-minute free period in which they
23 would individually choose activities they would engage in from a selection of tasks. The

1 activities were either results-focused (i.e., practicing the lap) or enjoyment-focused (i.e., playing
2 a different video game, reading a newspaper or magazine, or completing word-search puzzles).
3 Participants were free to change activities at anytime; however, they were instructed that if they
4 wished to practice the lap they would have to select this first, and could then switch tasks. Put
5 another way, participants could not select another activity and then change to the racing video
6 game as it was participants' orientation towards the driving task that we aimed to assess in the
7 free period (and avoid participants switching to the driving task from another activity because
8 they were bored). Prior to this free period, in both LR conditions, the experimenter stated to the
9 group: "Because I value results most, I think you should spend your time practicing the time trial
10 lap." In both LE conditions, the experimenter stated to the group: "Because I value enjoyment
11 most, I am able to see the fun in this task, and I think you should spend your time practicing the
12 time trial lap." After the introduction of the free period, but before it started, participants
13 completed an intentional mobilization measure (as in Study 1). Participants' choice of, and time
14 spent on, each activity was recorded. Following the free period participants completed Trial 3 of
15 the video game.

16 **Measures.** We used the same intentional mobilization measure as in Study 1. In addition,
17 we made the following changes to adapt and improve the measures: (1) the identity content
18 attentional check was adapted for the present study; (2) behavioral mobilization and performance
19 measures were included; and (3) as the design and measures used in Study 1 related to a coach-
20 athlete scenario, the term "coach" was changed to "leader". As in Study 1, the intentional
21 mobilization measure had excellent reliability ($\alpha = .92$).

22 ***Leader and group identity content.*** Participants responded to two questions ("Do you
23 feel part of a group where results is of sole importance or enjoyment is of sole importance?", and

1 “Do you feel the leader believes results are of sole importance or enjoyment is of sole
2 importance?”) by circling one of two options (i.e., results or enjoyment).

3 **Behavioral mobilization.** A ten-minute free period assessed participants’ choice of
4 activity and the length of time spent practicing. For accuracy, participants were video recorded
5 during the free period.

6 **Performance.** Task performance was measured as the time taken to complete one lap on
7 the rally driving video game (i.e., Trials 1, 2, and 3). A lower score indicated better performance.

8 **Results**

9 **Attentional checks.** In all but seven cases, participants’ categorical responses to their
10 perceptions of the identity content endorsed by the leader and the group were as expected. Three
11 participants from the LR/GR and the LR/GE, and one participant from the LE/GE condition
12 responded in contrast to the manipulations. These seven cases were removed from subsequent
13 analyses, leaving a sample of 107 (LR/GR = 26, LE/GE = 27, LR/GE = 26, LE/GR = 28). As
14 expected, a 2 (sharedness: shared vs. non-shared) × 2 (group identity content: results vs.
15 enjoyment) ANOVA indicated a non-significant main effect for sharedness, $F(1, 103) = .97, p =$
16 $.327$, group identity content, $F(1, 103) = .01, p = .942$, and a non-significant interaction, $F(1,$
17 $103) = .50, p = .480$, on group identification. A 2 (sharedness: shared vs. non-shared) × 2 (group
18 identity content: results vs. enjoyment) ANOVA indicated a non-significant main effect for
19 sharedness, $F(1, 103) = .27, p = .606$, group identity content, $F(1, 103) = .07, p = .790$, and non-
20 significant interaction, $F(1, 103) = .01, p = .909$, on familiarization (Trial 1) performance.

21 **Mobilization.** Consistent with H2, a 2 (sharedness: shared vs. non-shared) × 2 (group
22 identity content: results vs. enjoyment) MANOVA indicated a significant main effect for
23 sharedness, Wilks’ $\Lambda = .81, F(2, 102) = 12.34, p < .001, \eta_p^2 = .20$, on intentional mobilization

1 and time spent practicing (behavioral mobilization). There was a significant main effect for
2 group identity content, Wilks' $\Lambda = .91$, $F(2, 102) = 5.28$, $p = .007$, $\eta_p^2 = .09$, and a non-
3 significant interaction between sharedness and group identity content, Wilks' $\Lambda = .98$, $F(2, 102)$
4 $= .87$, $p = .423$, $\eta_p^2 = .02$.

5 As displayed in Figure 2, follow-up pairwise comparisons indicated that participants in
6 the shared conditions reported higher intentional mobilization ($M = 5.42 \pm 1.09$) than in non-
7 shared conditions ($M = 4.77 \pm 1.20$, $p = .004$, CIs: .22, 1.10), and spent more time practicing (M
8 $= 7.64 \pm 4.13$) compared to non-shared conditions ($M = 4.68 \pm 4.60$, $p < .001$, CIs: 1.39, 4.65).
9 In addition, participants in the results group identity content conditions spent more time
10 practicing ($M = 7.23 \pm 4.25$) compared to the enjoyment group identity content conditions ($M =$
11 5.04 ± 4.72 , $p = .007$, CIs: .65, 3.90). No differences were seen for intentional mobilization.

12 In sum, higher levels of intentional and behavioral (time practicing) mobilization were
13 found when beliefs about identity content were shared rather than not shared by the leader and
14 the group. Further, greater behavioral (but not intentional) mobilization was observed when
15 participants' group identity content was results-focused, compared to enjoyment-focused.

16 **Performance.** Supporting H2, a 2 (performance: Trial 2 vs. Trial 3) \times 2 sharedness:
17 shared vs. non-shared) \times 2 (group identity content: results vs. enjoyment) mixed-model ANOVA
18 indicated a significant effect for performance trial, $F(1, 103) = 12.01$, $p = .001$, $\eta_p^2 = .10$, and a
19 significant interaction between performance trial and sharedness, $F(1, 103) = 4.24$, $p = .042$, η_p^2
20 $= .04$, on Trial 3 performance. No other effects were significant. As displayed in Figure 3,
21 follow-up pairwise comparisons indicated that there was no difference between the shared vs.
22 non-shared conditions on Trial 2 (shared $M_{\text{minutes}} = 1:48.69 \pm 0:11.30$, non-shared $M_{\text{minutes}} =$
23 $1:48.23 \pm 0:10.00$), and that the non-shared conditions did not change over time (Trial 3 M_{minutes}

1 = 1:46.82 ± 0:09.00). However, participants in the shared identity content conditions performed
2 the lap significantly quicker on Trial 3 ($M_{\text{minutes}} = 1:43.25 \pm 0:07.84$) compared to their own Trial
3 2 ($p < .001$, CIs: 2.67, 8.23), and the non-shared conditions Trial 3 ($p = .027$, CIs: .42, 6.88).

4 **Mediation analysis.** Using a bootstrapping procedure in AMOS version 24, a mediation
5 model examined time spent practicing (behavioral mobilization) as a mediator of the relationship
6 between experimental condition (sharedness) and performance in Trial 3, while controlling for
7 performance in Trial 2. This model is presented in Figure 3 with condition as the predictor
8 variable (IV), behavioral mobilization the proposed mediator (MV), and performance on Trial 3
9 the outcome variable (DV). Analysis indicated a significant direct path (c') from condition to
10 performance in Trial 3 ($\beta = -.22$, $p = .011$). This path was non-significant when behavioral
11 mobilization was included in the model ($\beta = -.09$; $p = .306$). Further, indirect effects showed a
12 significant indirect effect of $\beta = -.12$ (CIs: -.23, -.05). In sum, supporting H3, mediational
13 analysis suggested that when leaders and their group shared identity content this enhanced
14 performance on Trial 3 via increased behavioral mobilization (while controlling for Trial 2
15 performance).

16 **Discussion**

17 Consistent with Study 1 data (and H1), the findings of Study 2 indicated that where a
18 leader shared (rather than did not share) identity content with their group this increased their
19 capacity to mobilize group members to practice on a task that helped advance the group in ways
20 envisaged by the leader. In addition, greater behavioural — but not intentional — mobilization
21 was observed when the group was results-focused compared to enjoyment-focused. Furthermore,
22 H2 was supported by evidence that shared identity content also led to improved task performance
23 in Trial 3. Aiding our understanding of the potential mechanism of change in this study, H3 was

1 supported by mediation analyses which showed that shared identity content led to improved Trial
2 3 performance because shared identity content was a basis for enhanced behavioral mobilization
3 on the part of team members (i.e., in the form of time spent practicing).

4 **General Discussion**

5 Our present studies contribute to growing research examining the social identity approach
6 to leadership in sport by providing evidence from two experimental studies that when identity
7 content is shared between leaders and group members this provides the basis for leaders to
8 mobilize group members. Across the studies, results show that shared (rather than non-shared)
9 identity content leads to greater intentional mobilization (H1), greater behavioral mobilization
10 and task performance improvements (H2) on the part of group members. Results-focused (vs.
11 enjoyment-focused) content also lead to greater behavioural — but not intentional —
12 mobilization in Study 2. Finally, Study 2 shows that increased behavioral mobilization, in turn,
13 contributes to group members' increased task performance (H3).

14 Despite limited attention from leadership researchers per se and those in sport
15 psychology, when individuals psychologically connect with groups, the content of an identity (in
16 terms of values and meanings) is important because it underpins the nature of group members'
17 cognitive schema. Evidence has shown that group members' attitudes and behaviors will be
18 steered towards and guided by those thoughts and actions that define a group (i.e., the content of
19 a social identity; e.g., Haslam & Reicher, 2007). Additional findings have indicated, in the
20 context of the Olympic Games, that leaders actively construct identity content in their media
21 communication (Slater et al., 2015). Our findings further this body of knowledge and extend
22 previous work on collective mind (Weick & Roberts, 1993) and identity leadership (Haslam et
23 al., 2011) by providing evidence that congruence in identity content between leaders and group

1 members allows leaders to mobilize the group in a manner that helps realize their collective
2 vision (e.g., through increased effort). Aiding confidence in our findings, the two studies
3 employed contrasting populations (i.e., athletes and students) and manipulated contrasting
4 comparisons of identity content (i.e., Study 1: results vs. friendships and Study 2: results vs.
5 enjoyment).

6 Our results indicate that group members are motivated to engage in particular forms of
7 behavior (as specified by the content of an identity) to the extent that ideas about identity content
8 are shared. We therefore suggest that a synergy in cognitions and behaviors (e.g., practicing and
9 performing) between the leader and group members arise from a common conception of identity
10 content within a group. Collectively, our present results advance knowledge by demonstrating
11 that the collective mind or single cognitive schema originates not only from social identification
12 with a given group but also from ideas about what it means to be “one of us” (Postmes, Haslam,
13 & Swaab, 2005; Turner-Zwinkels, Zomeren, & Postmes, 2017). In short, it appears that while
14 identity content provides direction (e.g., Haslam & Reicher, 2007), sharedness in identity content
15 between leaders and group members contributes to a sense of collective mind that structures and
16 directs content-congruent mobilization, thereby improving task performance. In other words,
17 coach or peer influences alone are not enough to achieve peak performance, there could be a
18 need for coherence between the two (coach, athletes) for high performance.

19 In Study 2 we found that behavioral mobilization was greater for results-focused (vs.
20 enjoyment-focused) content. This demonstrates that it could be particularly influential to share
21 results-focused values, between group members and leader, for behavioural mobilization on this
22 particular driving task. Indeed, the driving task we used lacks transferability to natural settings
23 and the results can be interpreted further in the context of minimal group paradigm (Diehl,

1 1990). We assert that shared content provided the basis for participants' mobilization because
2 they wanted to do it for "us", but there are different interpretations. Previous researchers have
3 found that whether individuals in minimal groups (i.e., groups that have no meaning beyond the
4 laboratory) favor their own group versus an out-group depends on multiple factors (e.g.,
5 accessibility of social scripts such as loyalty or equality; Hertel & Kerr, 2001). In light of our
6 findings, one explanation could be that participants in the shared conditions in Study 2 assumed
7 that the others in their group (that were in the same room but could not be seen) would
8 reciprocate the investment of effort. Furthermore, we do not know how these effects would play
9 out in established or new teams in natural settings (e.g., competing sport teams) outside of the
10 experimental context. Equally, too, precisely because participants were in separate cubicles and
11 did not interact with one another may mean that participants cared less about their own
12 contribution to the group (Diehl, 1990). Yet as identified by Diehl (1990), social identity
13 processes have a substantial tradition of being successfully applied to group processes in many
14 natural settings, and accordingly our current findings do have implications for practice in sport.

15 **Practical Implications**

16 Our results show that beyond self-categorization, when group members endorse an
17 identity content that aligns with the leader this is a central ingredient of leaders' capacity to
18 mobilize their followers. Thus, our data suggests that leaders in sport may aim to create a team
19 identity based upon shared identity contents to optimize athletes' mobilization of effort and
20 performance. We propose that a useful starting point for leaders is to understand the varied and
21 diverse contents that group members associate with their identity before then working with these
22 ideas with a view to establishing consensus among athletes, staff, and key stakeholders. This
23 approach is likely to generate (i) traditional values associated with the team and (ii) new ideas for

1 group values proposed by staff and athletes. For example, Personal-Disclosure Mutual-Sharing
2 (e.g., Barker et al., 2014; Evans et al., 2013) could be a useful intervention through which
3 athletes' and coaches' gain understanding of each other's identity content and vision for the
4 team. Then, embedding shared identity content can be facilitated through the 3Rs (Reflect,
5 Represent, Realise; Haslam et al., 2011). The first application of the 3R leadership development
6 model in elite sport has reported promising results, with medium to large effect size increases in
7 identity leadership and social identification (Slater & Barker, 2019).

8 **Limitations and Future Research**

9 The present studies are not without limitations. First, in-line with previous leadership
10 research (e.g., Giessner et al., 2009; van Knippenberg & van Knippenberg, 2005) and research in
11 sport examining the social identity approach to leadership (e.g., Slater et al., 2018), we combined
12 scenario-based and experimental designs. Indeed, a strength of the current research is that these
13 different paradigms yielded consistent pattern of results across Study 1 and 2. Here too,
14 experimental methodology gives the studies high internal validity (providing evidence for causal
15 links between focal variables) and, by following Aguinis and Bradley's (2014) best EVM
16 practice recommendations, maintains some external validity. Nevertheless, external validity is a
17 limitation and there is scope for future researchers to extend the present findings by examining
18 these relationships in field contexts with competing sport teams as well as across domains (e.g.,
19 politics, business). One particular focus could be to investigate how shared identity content
20 influences actual sporting performance (e.g., via team and individual performance parameters)
21 over time. In addition, the positive influence of shared identity content for behavioral
22 mobilization and task performance raises the question of how leaders can best create a sense of
23 shared identity content under conditions where it is initially not shared (e.g., as discussed by

1 Reicher et al., 2005). There is value in applied investigations to address this issue (e.g., via the
2 3Rs; Haslam et al., 2011).

3 **Conclusion**

4 Leaders' ability to mobilize group members to achieve to collective goals lies at the heart
5 of leadership and followership (van Knippenberg, 2011). Results from the current studies
6 demonstrate that shared identity content is the basis for leaders' ability to mobilize group
7 members. Furthermore, results show that the increased mobilization of group members that flows
8 from shared identity with leaders, in turn, improves their objective task performance. In short,
9 leaders are best placed to mobilize followers to reach group goals when they share with them
10 beliefs about what it means to be a group member. More broadly, then, the leadership process
11 can be seen to hinge on a leaders' capacity to appeal to, and build on, this sense of shared
12 identity content.

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1 **Figure Captions**

2 *Figure 1.* Study 1: Participants' reported intentional mobilization (left panel) and willingness to
3 invest time (right panel) in the 2 (sharedness: shared vs. non-shared) X 2 (group identity content:
4 results vs. friendships) design.

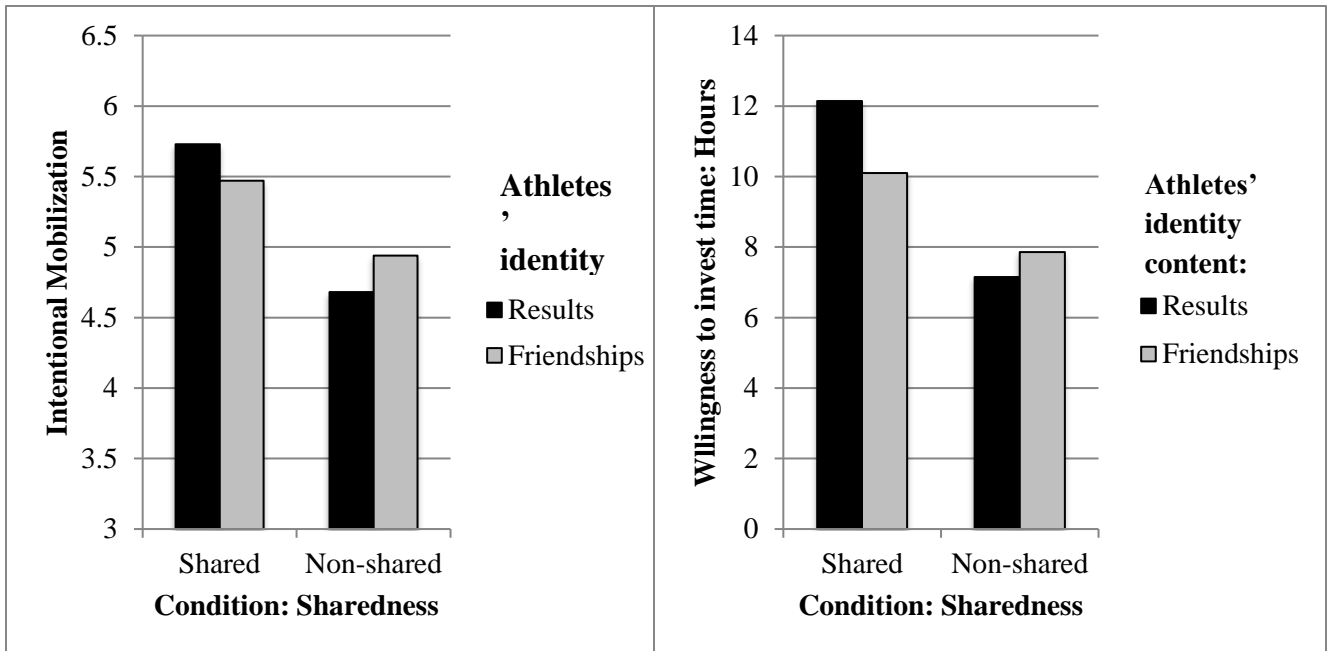
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6 *Figure 2.* Study 2: Participants' reported intentional mobilization (left panel) and behavioral
7 mobilization (right panel) in the 2 (sharedness: shared vs. non-shared) X 2 (group identity
8 content: results vs. enjoyment) design.

9
10 *Figure 3.* Study 2: Task performance (time taken in minutes and second) for the shared and non-
11 shared identity content conditions in Performance Trials 2 and 3.

12
13 *Figure 4.* Study 2: Time spent practicing (behavioral mobilization) as a mediator of the
14 relationship between leader-group shared identity content (condition) and performance on Trial
15 3. *Notes.* All coefficients presented are standardized; R^2 figures detail the proportion of variance
16 explained; * = $p < .05$, ** = $p < .01$

SHARED IDENTITY CONTENT AND LEADERSHIP

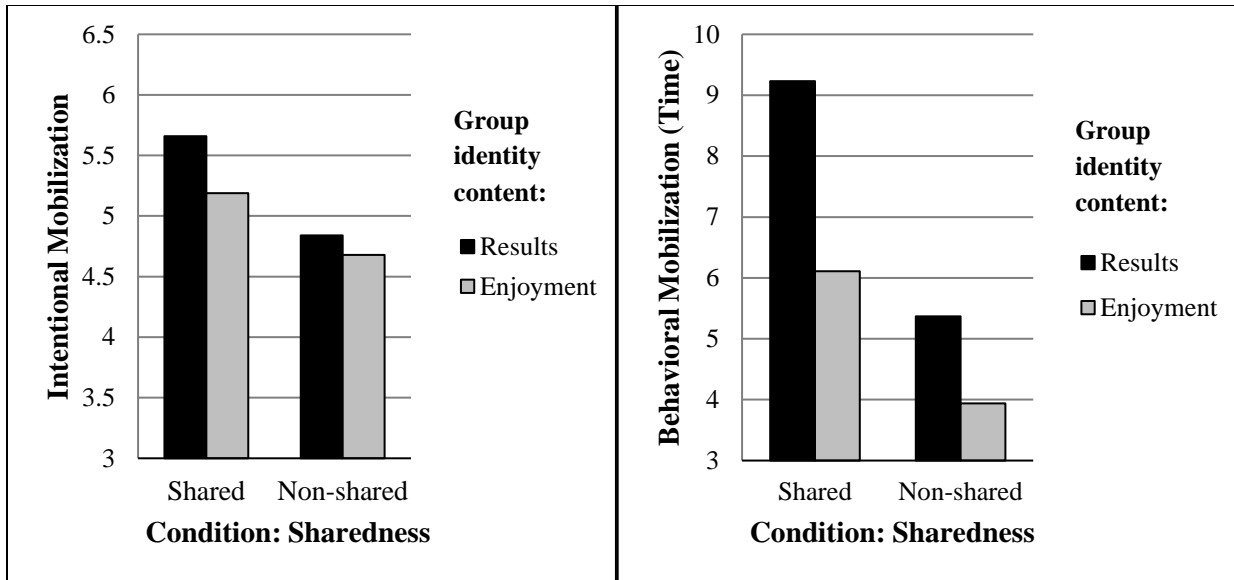
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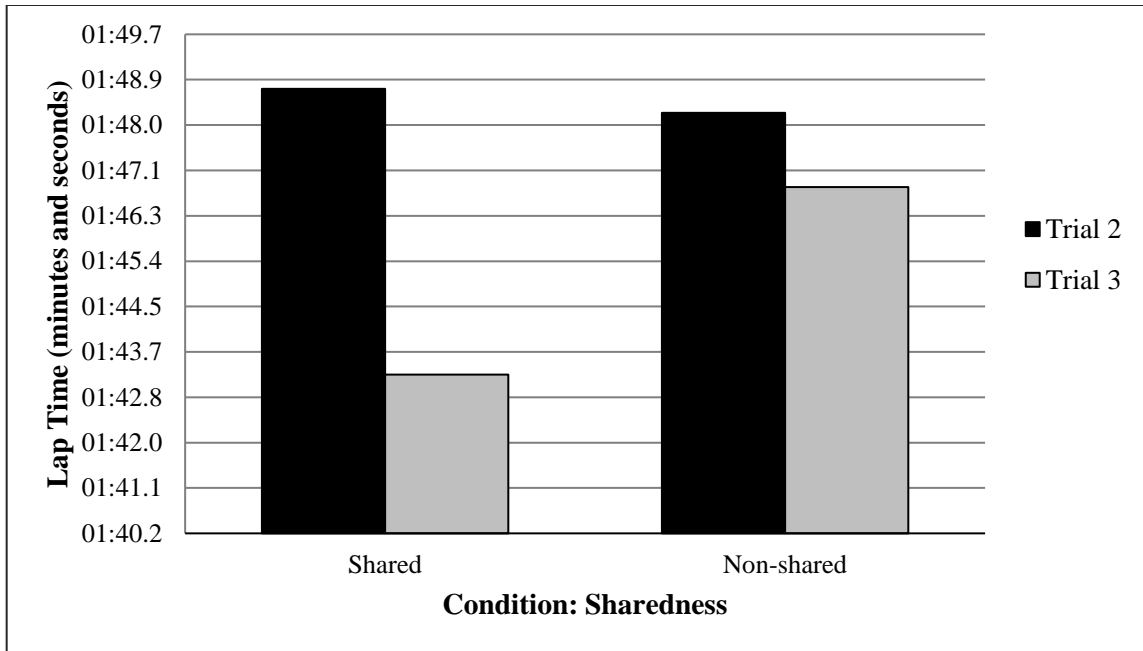
3 *Figure 1.* Study 1: Participants' reported intentional mobilization (left panel) and willingness to
4 invest time (right panel) in the 2 (sharedness: shared vs. non-shared) X 2 (group identity content:
5 results vs. friendships) design.

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Figure 2. Study 2: Participants' reported intentional mobilization (left panel) and behavioral mobilization (right panel) in the 2 (sharedness: shared vs. non-shared) X 2 (group identity content: results vs. enjoyment) design.



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Figure 3. Study 2: Task performance (time taken in minutes and second) for the shared and non-shared identity content conditions in Performance Trials 2 and 3.

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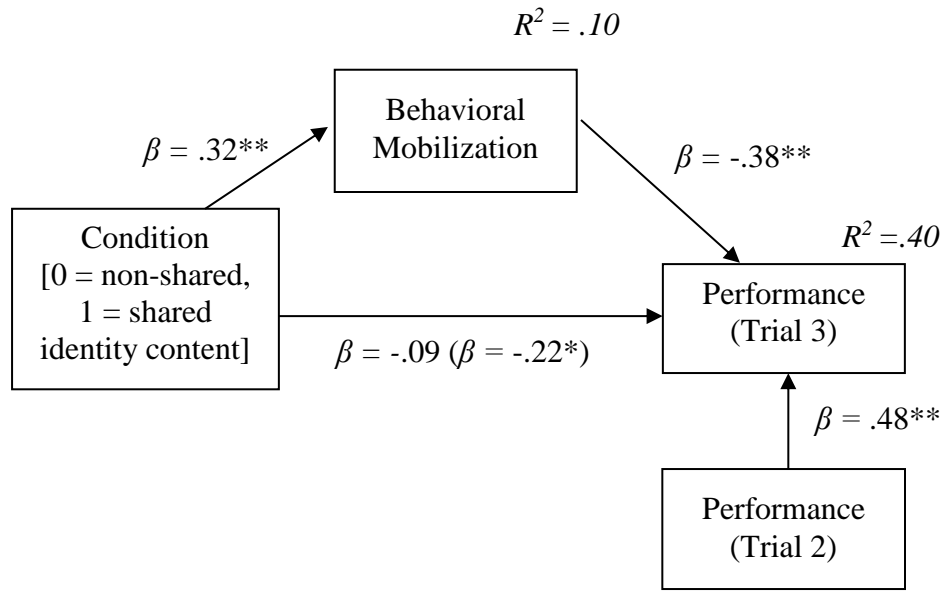


Figure 4. Study 2: Time spent practicing (behavioral mobilization) as a mediator of the relationship between sharedness (condition) and performance on Trial 3, while controlling for performance on Trial 2.

Notes. All coefficients presented are standardized; R^2 figures detail the proportion of variance explained; * = $p < .05$, ** = $p < .01$